

COUNTY OF SAN DIEGO
BEHAVIORAL HEALTH SERVICES

DATABOOK

FISCAL YEAR 2019-2020



Performance Improvement Team



Analyzing the Past to Shape the Future

FY 2019-20 BHS Databook

Table of Contents

| | |
|--|-----------|
| 1. Substance Use Disorder Services | 1 |
| Overall Demographics | 1 - 2 |
| Discharge Data | 3 |
| Perinatal Demographics | 4 - 5 |
| Perinatal Discharge Data | 6 |
| Perinatal Clients with Children Demographics | 7 |
| Driving Under the Influence Demographics | 8 |
| SUD Data Profile | 9 |
| 2. Child and Adolescent Mental Health Services | 10 |
| Overall Demographic Data | 10 - 13 |
| Outpatient Services | 14 |
| Day Services | 15 |
| Inpatient Services | 16 |
| Emergency/Crisis Services | 17 |
| 3. Adult and Older Adult Mental Health Services | 18 |
| Overall Demographic Data | 18 - 21 |
| ACT Services | 22 |
| Case Management Services | 23 |
| Outpatient Services | 24 |
| Crisis Residential Services | 25 |
| Inpatient - County Services | 26 |
| Inpatient - FFS Services | 27 |
| 4. Transition Age Youth in Adult/Older Adult Mental Health Serv | 28 |
| Overall Demographic Data | 28 - 31 |
| 5. Older Adult Mental Health Services | 32 |
| Overall Demographic Data | 32 - 35 |

Please note: Data may be impacted starting March 2020 due to COVID-19.

Substance Use Disorder Services, FY 2019-20

Total Unique Episodes

25,860

Total Unique Clients

15,912

Demographics

| Age | Unique Episodes | % | Unique Clients | % |
|--------------|-----------------|-------|----------------|-------|
| Age 12 to 15 | 564 | 2.2% | 402 | 2.5% |
| Age 16 to 17 | 675 | 2.6% | 461 | 2.9% |
| Age 18 to 25 | 2,951 | 11.4% | 1,840 | 11.6% |
| Age 26 to 59 | 20,145 | 77.9% | 12,093 | 76.0% |
| Age 60+ | 1,525 | 5.9% | 1,116 | 7.0% |

| Gender | Unique Episodes | % | Unique Clients | % |
|--------|-----------------|-------|----------------|-------|
| Female | 9,475 | 36.6% | 5,493 | 34.5% |
| Male | 16,379 | 63.3% | 10,413 | 65.4% |
| Other | 6 | 0.0% | 6 | 0.0% |

| Race/Ethnicity | Unique Episodes | % | Unique Clients | % |
|------------------------|-----------------|-------|----------------|-------|
| White | 13,371 | 51.7% | 8,029 | 50.5% |
| Hispanic | 5,730 | 22.2% | 3,676 | 23.1% |
| Black/African American | 2,557 | 9.9% | 1,547 | 9.7% |
| Asian/Pacific Islander | 669 | 2.6% | 419 | 2.6% |
| Native American | 423 | 1.6% | 250 | 1.6% |
| Other/Mixed | 3,098 | 12.0% | 1,984 | 12.5% |
| Unknown | 12 | 0.0% | 7 | 0.0% |

| Language | Unique Episodes | % | Unique Clients | % |
|----------------------------|-----------------|-------|----------------|-------|
| English | 25,261 | 97.7% | 15,516 | 97.5% |
| Spanish | 394 | 1.5% | 289 | 1.8% |
| American Sign Language | 124 | 0.5% | 50 | 0.3% |
| Tagalog | 6 | 0.0% | <5 | - |
| Vietnamese | <5 | - | <5 | - |
| Arabic | <5 | - | <5 | - |
| Farsi | <5 | - | <5 | - |
| Other Non-English Language | 23 | 0.1% | 16 | 0.1% |
| Unknown | 45 | 0.2% | 31 | 0.2% |

| Mental Health Diagnosis | Unique Episodes | % | Unique Clients | % |
|-------------------------|-----------------|-------|----------------|-------|
| Yes | 9,999 | 38.7% | 5,534 | 34.8% |
| No | 15,105 | 58.4% | 9,784 | 61.5% |
| Unknown | 756 | 2.9% | 594 | 3.7% |

| Living Situation | Unique Episodes | % | Unique Clients | % |
|--------------------|-----------------|-------|----------------|-------|
| Dependent Living | 7,745 | 29.9% | 5,033 | 31.6% |
| Homeless | 9,485 | 36.7% | 4,923 | 30.9% |
| Independent Living | 8,062 | 31.2% | 5,479 | 34.4% |
| Unknown | 568 | 2.2% | 477 | 3.0% |

| Primary Drug of Choice | Unique Episodes | % | Unique Clients | % |
|------------------------|-----------------|-------|----------------|-------|
| Meth | 7,753 | 30.0% | 4,452 | 28.0% |
| Alcohol | 5,109 | 19.8% | 2,995 | 18.8% |
| Marijuana | 2,882 | 11.1% | 1,972 | 12.4% |
| Heroin | 7,919 | 30.6% | 4,949 | 31.1% |
| Cocaine | 627 | 2.4% | 394 | 2.5% |
| Other Opioids | 1,226 | 4.7% | 922 | 5.8% |
| Other | 344 | 1.3% | 228 | 1.4% |

| Medi-Cal Beneficiary | Unique Episodes | % | Unique Clients | % |
|----------------------|-----------------|-------|----------------|-------|
| Yes | 19,459 | 75.2% | 11,569 | 72.7% |
| No | 5,790 | 22.4% | 3,831 | 24.1% |
| Unknown | 611 | 2.4% | 512 | 3.2% |

| Employment Status | Unique Episodes | % | Unique Clients | % |
|------------------------------------|-----------------|-------|----------------|-------|
| Unemployed And Looking for Work | 9,814 | 38.0% | 5,784 | 36.3% |
| Unemployed Not in the Labor Force | 7,093 | 27.4% | 4,124 | 25.9% |
| Not in the labor force | 3,143 | 12.2% | 1,894 | 11.9% |
| Employed Full time (35 hours plus) | 3,601 | 13.9% | 2,583 | 16.2% |
| Part time (less than 35 hours) | 2,192 | 8.5% | 1,514 | 9.5% |

| Veteran Status | Unique Episodes | % | Unique Clients | % |
|----------------|-----------------|-------|----------------|-------|
| Yes | 883 | 3.4% | 548 | 3.4% |
| No | 24,960 | 96.5% | 15,351 | 96.5% |
| Unknown | 17 | 0.1% | 13 | 0.1% |

| Justice Involvement | Unique Episodes | % | Unique Clients | % |
|---------------------|-----------------|-------|----------------|-------|
| Justice Override | 185 | 0.7% | 102 | 0.6% |
| Justice Referred | 12,883 | 49.8% | 7,570 | 47.6% |
| No | 12,792 | 49.5% | 8,240 | 51.8% |

Substance Use Disorder Services, FY 2019-20

Total Unique Episodes 25,860

Demographics by Age

| | 12 - 15 Female | 12 - 15 Male | 16 - 17 Female | 16 - 17 Male | 16 - 17 Other | 18 - 25 Female | 18 - 25 Male | 26 - 59 Female | 26 - 59 Male | 26 - 59 Other | 60+ Female | 60+ Male |
|---------------|----------------|--------------|----------------|--------------|---------------|----------------|--------------|----------------|--------------|---------------|------------|----------|
| Episodes | 215 | 349 | 226 | 448 | <5 | 1,191 | 1,760 | 7,354 | 12,786 | 5 | 489 | 1,036 |
| % of Episodes | 0.8% | 1.3% | 0.9% | 1.7% | 0.0% | 4.6% | 6.8% | 28.4% | 49.4% | 0.0% | 1.9% | 4.0% |

Race/Ethnicity

| | | | | | | | | | | | | |
|------------------------|-----|-----|----|-----|----|-----|-----|-------|-------|----|-----|-----|
| White | 40 | 45 | 46 | 80 | 0 | 542 | 622 | 4,256 | 6,864 | <5 | 324 | 550 |
| Hispanic | 104 | 163 | 82 | 191 | 0 | 300 | 550 | 1,363 | 2,734 | 0 | 59 | 184 |
| Black/African American | 15 | 33 | 31 | 50 | 0 | 124 | 174 | 680 | 1,182 | <5 | 63 | 204 |
| Asian/Pacific Islander | 6 | 18 | 9 | 17 | 0 | 37 | 44 | 159 | 364 | 0 | 6 | 9 |
| Native American | 0 | 0 | 5 | <5 | 0 | 27 | 33 | 152 | 172 | 0 | 16 | 14 |
| Other/Mixed | 50 | 90 | 53 | 106 | <5 | 161 | 337 | 738 | 1,465 | <5 | 21 | 74 |
| Unknown | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 5 | 0 | 0 | <5 |

Race/Ethnicity %

| | | | | | | | | | | | | |
|------------------------|-----|-----|-----|-----|------|-----|-----|-----|-----|----|-----|-----|
| White | 19% | 13% | 20% | 18% | 0% | 46% | 35% | 58% | 54% | - | 66% | 53% |
| Hispanic | 48% | 47% | 36% | 43% | 0% | 25% | 31% | 19% | 21% | 0% | 12% | 18% |
| Black/African American | 7% | 9% | 14% | 11% | 0% | 10% | 10% | 9% | 9% | - | 13% | 20% |
| Asian/Pacific Islander | 3% | 5% | 4% | 4% | 0% | 3% | 3% | 2% | 3% | 0% | 1% | 1% |
| Native American | 0% | 0% | 2% | - | 0% | 2% | 2% | 2% | 1% | 0% | 3% | 1% |
| Other/Mixed | 23% | 26% | 23% | 24% | 100% | 14% | 19% | 10% | 11% | - | 4% | 7% |
| Unknown | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | - |

Primary Drug of Choice

| | | | | | | | | | | | | |
|---------------|-----|-----|-----|-----|----|-----|-----|-------|-------|----|-----|-----|
| Meth | 6 | <5 | 30 | 19 | 0 | 477 | 423 | 2,557 | 4,001 | <5 | 70 | 163 |
| Alcohol | 19 | 21 | 35 | 46 | <5 | 141 | 271 | 1,473 | 2,748 | 0 | 120 | 234 |
| Marijuana | 181 | 321 | 149 | 366 | 0 | 158 | 485 | 366 | 826 | 0 | 0 | 30 |
| Heroin | <5 | <5 | 5 | <5 | 0 | 329 | 386 | 2,255 | 4,227 | <5 | 209 | 504 |
| Cocaine | <5 | 0 | <5 | 6 | 0 | 30 | 79 | 119 | 331 | <5 | 16 | 39 |
| Other Opioids | 0 | 1 | 2 | 3 | 0 | 38 | 72 | 489 | 503 | 0 | 60 | 58 |
| Other | 5 | 1 | 2 | 7 | 0 | 18 | 44 | 95 | 150 | 0 | 14 | 8 |

Primary Drug of Choice %

| | | | | | | | | | | | | |
|---------------|-----|-----|-----|-----|------|-----|-----|-----|-----|----|-----|-----|
| Meth | 3% | - | 13% | 4% | 0% | 40% | 24% | 35% | 31% | - | 14% | 16% |
| Alcohol | 9% | 6% | 15% | 10% | 100% | 12% | 15% | 20% | 21% | 0% | 25% | 23% |
| Marijuana | 84% | 92% | 66% | 82% | 0% | 13% | 28% | 5% | 6% | 0% | 0% | 3% |
| Heroin | - | - | 2% | - | 0% | 28% | 22% | 31% | 33% | - | 43% | 49% |
| Cocaine | - | 0% | - | 1% | 0% | 3% | 4% | 2% | 3% | - | 3% | 4% |
| Other Opioids | 0% | 0% | 1% | 1% | 0% | 3% | 4% | 7% | 4% | 0% | 12% | 6% |
| Other | 2% | 0% | 1% | 2% | 0% | 2% | 3% | 1% | 1% | 0% | 3% | 1% |

Substance Use Disorder Services, FY 2019-20

Total Discharges 19,232

Discharges

| | Recovery Services (REC) | Outpatient Services (OS) | Intensive Outpatient Services (IOS) | Withdrawal Management (WM) | Residential Services (RES) | Opioid Treatment Programs (OTP) | Total |
|-------------------------|-------------------------|--------------------------|-------------------------------------|----------------------------|----------------------------|---------------------------------|------------------------|
| Total Discharges | 899 4.7% | 5,730 29.8% | 2,902 15.1% | 1,976 10.3% | 5,054 26.3% | 2,671 13.9% | 19,232 100.0% |

Discharge Status

| | REC | OS | IOS | WM | RES | OTP | Overall |
|--------------------------------------|-------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Completed Treatment | 365 40.6% | 1,354 23.6% | 193 6.7% | 5 0.3% | 130 2.6% | 43 1.6% | 2,090 10.9% |
| Completed Treatment/Referred | 492 54.7% | 766 13.4% | 351 12.1% | 14 0.7% | 2,571 50.9% | 130 4.9% | 4,324 22.5% |
| Death | 0 0.0% | 7 0.1% | <5 - | 0 0.0% | <5 - | 31 1.2% | 41 0.2% |
| Incarceration | 0 0.0% | 78 1.4% | 26 0.9% | <5 - | 34 0.7% | 50 1.9% | 192 1.0% |
| Satisfactory Progress/Admin | 13 1.4% | 753 13.1% | 313 10.8% | 239 12.1% | 260 5.1% | 78 2.9% | 1,656 8.6% |
| Satisfactory Progress/Std | 9 1.0% | 251 4.4% | 153 5.3% | 1,061 53.7% | 570 11.3% | 187 7.0% | 2,231 11.6% |
| Jnsatisfactory Progress/Admin | 17 1.9% | 1,869 32.6% | 1,616 55.7% | 425 21.5% | 739 14.6% | 785 29.4% | 5,451 28.3% |
| Unsatisfactory Progress/Std | <5 - | 649 11.3% | 248 8.5% | 228 11.5% | 747 14.8% | 1,367 51.2% | 3,242 16.9% |
| No Treatment Received | 0 0.0% | <5 - | 0 0.0% | 0 0.0% | <5 - | 0 0.0% | <5 - |

Discharges by Age

| | REC | OS | IOS | WM | RES | OTP | Overall |
|---------------------|-------------|---------------|---------------|---------------|---------------|---------------|----------------|
| Age 12 to 15 | 43 4.8% | 335 5.8% | 35 1.2% | 0 0.0% | 43 0.9% | 0 0.0% | 456 2.4% |
| Age 16 to 17 | 44 4.9% | 422 7.4% | 57 2.0% | 0 0.0% | 82 1.6% | 0 0.0% | 605 3.1% |
| Age 18 to 25 | 69 7.7% | 803 14.0% | 384 13.2% | 186 9.4% | 643 12.7% | 232 8.7% | 2,317 12.0% |
| Age 26 to 59 | 702 78.1% | 3,986 69.6% | 2,318 79.9% | 1,702 86.1% | 4,098 81.1% | 2,205 82.6% | 15,011 78.1% |
| Age 60+ | 41 4.6% | 184 3.2% | 108 3.7% | 88 4.5% | 188 3.7% | 234 8.8% | 843 4.4% |

Average Length of Stay

| | REC | OS | IOS | WM | RES | OTP | Overall |
|-------------|------------|------------|-----------|----------|-----------|------------|-----------|
| Days | 215 | 109 | 54 | 9 | 67 | 184 | 95 |

Perinatal Substance Use Disorder Services, FY 2019-20

Total Unique Episodes

3,217

Total Unique Clients

1,822

Demographics

| Age | Unique Episodes | % | Unique Clients | % |
|--------------|-----------------|-------|----------------|-------|
| Age 12 to 15 | 0 | 0.0% | 0 | 0.0% |
| Age 16 to 17 | <5 | - | <5 | - |
| Age 18 to 25 | 496 | 15.4% | 288 | 15.8% |
| Age 26 to 59 | 2,633 | 81.8% | 1,481 | 81.3% |
| Age 60+ | 84 | 2.6% | 49 | 2.7% |

| Gender | Unique Episodes | % | Unique Clients | % |
|--------|-----------------|--------|----------------|-------|
| Female | 3,216 | 100.0% | 1,821 | 99.9% |
| Male | 0 | 0.0% | 0 | 0.0% |
| Other | <5 | - | <5 | - |

| Race/Ethnicity | Unique Episodes | % | Unique Clients | % |
|------------------------|-----------------|-------|----------------|-------|
| White | 1,672 | 52.0% | 954 | 52.4% |
| Hispanic | 700 | 21.8% | 403 | 22.1% |
| Black/African American | 346 | 10.8% | 185 | 10.2% |
| Asian/Pacific Islander | 71 | 2.2% | 41 | 2.3% |
| Native American | 81 | 2.5% | 40 | 2.2% |
| Other/Mixed | 343 | 10.7% | 196 | 10.8% |
| Unknown | <5 | - | <5 | - |

| Language | Unique Episodes | % | Unique Clients | % |
|----------------------------|-----------------|-------|----------------|-------|
| English | 3,158 | 98.2% | 1,786 | 98.0% |
| Spanish | 57 | 1.8% | 34 | 1.9% |
| American Sign Language | 0 | 0.0% | 0 | 0.0% |
| Tagalog | <5 | - | <5 | - |
| Vietnamese | 0 | 0.0% | 0 | 0.0% |
| Amharic | 0 | 0.0% | 0 | 0.0% |
| Farsi | 0 | 0.0% | 0 | 0.0% |
| Other Non-English Language | <5 | - | <5 | - |
| Unknown | 0 | 0.0% | 0 | 0.0% |

| Mental Health Diagnosis | Unique Episodes | % | Unique Clients | % |
|-------------------------|-----------------|-------|----------------|-------|
| Yes | 2,065 | 64.2% | 1,171 | 64.3% |
| No | 1,137 | 35.3% | 643 | 35.3% |
| Unknown | 15 | 0.5% | 8 | 0.4% |

| Living Situation | Unique Episodes | % | Unique Clients | % |
|--------------------|-----------------|-------|----------------|-------|
| Dependent Living | 659 | 20.5% | 419 | 23.0% |
| Homeless | 1,752 | 54.5% | 922 | 50.6% |
| Independent Living | 806 | 25.1% | 481 | 26.4% |
| Unknown | 0 | 0.0% | 0 | 0.0% |

| Primary Drug of Choice | Unique Episodes | % | Unique Clients | % |
|------------------------|-----------------|-------|----------------|-------|
| Meth | 1,539 | 47.8% | 848 | 46.5% |
| Alcohol | 736 | 22.9% | 453 | 24.9% |
| Marijuana | 230 | 7.1% | 120 | 6.6% |
| Heroin | 535 | 16.6% | 295 | 16.2% |
| Cocaine | 74 | 2.3% | 43 | 2.4% |
| Other Opioids | 73 | 2.3% | 42 | 2.3% |
| Other | 30 | 0.9% | 21 | 1.2% |

| Medi-Cal Beneficiary | Unique Episodes | % | Unique Clients | % |
|----------------------|-----------------|-------|----------------|-------|
| Yes | 2,888 | 89.8% | 1,619 | 88.9% |
| No | 327 | 10.2% | 203 | 11.1% |
| Unknown | <5 | - | 0 | 0.0% |

| Employment Status | Unique Episodes | % | Unique Clients | % |
|------------------------------------|-----------------|-------|----------------|-------|
| Unemployed and Looking for Work | 1,013 | 31.5% | 574 | 31.5% |
| Unemployed Not in the Labor Force | 1,237 | 38.5% | 671 | 36.8% |
| Not in the labor force | 538 | 16.7% | 294 | 16.1% |
| Employed Full time (35 hours plus) | 167 | 5.2% | 107 | 5.9% |
| Part time (less than 35 hours) | 262 | 8.1% | 176 | 9.7% |

| Veteran Status | Unique Episodes | % | Unique Clients | % |
|----------------|-----------------|-------|----------------|-------|
| Yes | 27 | 0.8% | 16 | 0.9% |
| No | 3,190 | 99.2% | 1,806 | 99.1% |
| Unknown | 0 | 0.0% | 0 | 0.0% |

| Justice Involvement | Unique Episodes | % | Unique Clients | % |
|---------------------|-----------------|-------|----------------|-------|
| Justice Override | 28 | 0.9% | 17 | 0.9% |
| Justice Referred | 1,473 | 45.8% | 827 | 45.4% |
| No | 1,716 | 53.3% | 978 | 53.7% |

Perinatal Substance Use Disorder Services, FY 2019-20

Total Unique Episodes

3,217

Demographics by Age

| | 16 - 17 Female | % | 18 - 25 Female | % | 26 - 59 Female | % | 26 - 59 Other | % | 60 + Female | % |
|----------|-------------------|---|-------------------|-------|-------------------|-------|------------------|---|----------------|------|
| Episodes | <5 | - | 496 | 15.4% | 2,632 | 81.8% | <5 | - | 84 | 2.6% |

Race/Ethnicity

| | | | | | | | | | | |
|------------------------|----|------|-----|-------|-------|-------|----|--------|----|-------|
| White | <5 | - | 210 | 42.3% | 1,398 | 53.1% | <5 | 100.0% | 61 | 72.6% |
| Hispanic | <5 | - | 133 | 26.8% | 562 | 21.4% | 0 | 0.0% | <5 | - |
| Black/African American | 0 | 0.0% | 56 | 11.3% | 282 | 10.7% | 0 | 0.0% | 8 | 9.5% |
| Asian/Pacific Islander | 0 | 0.0% | 13 | 2.6% | 56 | 2.1% | 0 | 0.0% | <5 | - |
| Native American | 0 | 0.0% | 16 | 3.2% | 63 | 2.4% | 0 | 0.0% | <5 | - |
| Other/Mixed | 0 | 0.0% | 68 | 13.7% | 267 | 10.1% | 0 | 0.0% | 8 | 9.5% |
| Unknown | 0 | 0.0% | 0 | 0.0% | <5 | - | 0 | 0.0% | 0 | 0.0% |

Primary Drug of Choice

| | | | | | | | | | | |
|---------------|----|------|-----|-------|-------|-------|----|--------|----|-------|
| Meth | <5 | - | 261 | 52.6% | 1,246 | 47.3% | <5 | 100.0% | 29 | 34.5% |
| Alcohol | <5 | - | 61 | 12.3% | 624 | 23.7% | 0 | 0.0% | 50 | 59.5% |
| Marijuana | 0 | 0.0% | 60 | 12.1% | 170 | 6.5% | 0 | 0.0% | 0 | 0.0% |
| Heroin | 0 | 0.0% | 99 | 20.0% | 436 | 16.6% | 0 | 0.0% | 0 | 0.0% |
| Cocaine | <5 | - | 9 | 1.8% | 61 | 2.3% | 0 | 0.0% | <5 | - |
| Other Opioids | 0 | 0.0% | <5 | - | 68 | 2.6% | 0 | 0.0% | <5 | - |
| Other | 0 | 0.0% | <5 | - | 27 | 1.0% | 0 | 0.0% | <5 | - |

Perinatal Substance Use Disorder Services, FY 2019-20

Total Discharges 2,740

Discharges

| | Recovery Services (REC) | Outpatient Services (OS) | Intensive Outpatient Services (IOS) | Withdrawal Management (WM) | Residential Services (RES) | Opioid Treatment Programs (OTP) | Total |
|------------------|-------------------------|--------------------------|-------------------------------------|----------------------------|----------------------------|---------------------------------|----------------|
| Total Discharges | 99 3.6% | 411 15.0% | 587 21.4% | 336 12.3% | 1,307 47.7% | 0 0.0% | 2,740 100.0% |

Discharge Status

| | REC | OS | IOS | WM | RES | OTP | Overall |
|-------------------------------|------------|-------------|-------------|-------------|-------------|----------|-------------|
| Completed Treatment | 51 51.5% | 110 26.8% | 44 7.5% | 0 0.0% | 16 1.2% | 0 0.0% | 221 8.1% |
| Completed Treatment/Referred | 44 44.4% | 72 17.5% | 102 17.4% | <5 - | 659 50.4% | 0 0.0% | 879 32.1% |
| Death | 0 0.0% | 0 0.0% | 0 0.0% | 0 0.0% | 0 0.0% | 0 0.0% | 0 0.0% |
| Incarceration | 0 0.0% | <5 - | <5 - | 0 0.0% | 9 0.7% | 0 0.0% | 16 0.6% |
| Satisfactory Progress/Admin | 0 0.0% | 22 5.4% | 26 4.4% | 33 9.8% | 87 6.7% | 0 0.0% | 168 6.1% |
| Satisfactory Progress/Std | <5 - | 13 3.2% | 31 5.3% | 209 62.2% | 43 3.3% | 0 0.0% | 298 10.9% |
| Jnsatisfactory Progress/Admin | <5 - | 145 35.3% | 321 54.7% | 90 26.8% | 414 31.7% | 0 0.0% | 972 35.5% |
| Unsatisfactory Progress/Std | 0 0.0% | 45 10.9% | 60 10.2% | <5 - | 79 6.0% | 0 0.0% | 186 6.8% |
| No Treatment Received | 0 0.0% | 0 0.0% | 0 0.0% | 0 0.0% | 0 0.0% | 0 0.0% | 0 0.0% |

Discharges by Age

| | REC | OS | IOS | WM | RES | OTP | Overall |
|--------------|------------|-------------|-------------|-------------|---------------|----------|---------------|
| Age 12 to 15 | 0 0.0% | 0 0.0% | 0 0.0% | 0 0.0% | 0 0.0% | 0 0.0% | 0 0.0% |
| Age 16 to 17 | 0 0.0% | <5 - | <5 - | 0 0.0% | <5 - | 0 0.0% | <5 - |
| Age 18 to 25 | 11 11.1% | 69 16.8% | 103 17.5% | 27 8.0% | 210 16.1% | 0 0.0% | 420 15.3% |
| Age 26 to 59 | 87 87.9% | 335 81.5% | 469 79.9% | 294 87.5% | 1,053 80.6% | 0 0.0% | 2,238 81.7% |
| Age 60+ | <5 - | 6 1.5% | 13 2.2% | 15 4.5% | 43 3.3% | 0 0.0% | 78 2.8% |

Average Length of Stay

| | REC | OS | IOS | WM | RES | OTP | Overall |
|------|-----|-----|-----|----|-----|-----|---------|
| Days | 162 | 107 | 63 | 8 | 59 | 0 | 65 |

Clients with Children

| Clients with Children Ages 0 to 5 | | Unique Clients | % |
|-----------------------------------|--|----------------|---|
|-----------------------------------|--|----------------|---|

| Age | | | |
|--------------|-----|--|-------|
| Age 12 to 15 | 0 | | 0.0% |
| Age 16 to 17 | <5 | | - |
| Age 18 to 25 | 162 | | 21.2% |
| Age 26 to 59 | 602 | | 78.7% |
| Age 60+ | 0 | | 0.0% |

| Gender | | | |
|--------|--|--|--|
|--------|--|--|--|

| | | | |
|--------|-----|--|--------|
| Female | 765 | | 100.0% |
| Male | 0 | | 0.0% |
| Other | 0 | | 0.0% |

| Race/Ethnicity | | | |
|----------------|--|--|--|
|----------------|--|--|--|

| | | | |
|------------------------|-----|--|-------|
| White | 356 | | 46.5% |
| Hispanic | 203 | | 26.5% |
| Black/African American | 86 | | 11.2% |
| Asian/Pacific Islander | 17 | | 2.2% |
| Native American | 15 | | 2.0% |
| Other/Mixed | 87 | | 11.4% |
| Unknown | <5 | | - |

| Primary Drug of Choice | | | |
|------------------------|--|--|--|
|------------------------|--|--|--|

| | | | |
|---------------|-----|--|-------|
| Meth | 407 | | 53.2% |
| Alcohol | 132 | | 17.3% |
| Marijuana | 66 | | 8.6% |
| Heroin | 120 | | 15.7% |
| Cocaine | 14 | | 1.8% |
| Other Opioids | 18 | | 2.4% |
| Other | 8 | | 1.0% |

| Living Situation | | | |
|------------------|--|--|--|
|------------------|--|--|--|

| | | | |
|--------------------|-----|--|-------|
| Dependent Living | 178 | | 23.3% |
| Homeless | 370 | | 48.4% |
| Independent Living | 217 | | 28.4% |
| Unknown | 0 | | 0.0% |

| Clients with Children Ages 0 to 17 | | Unique Clients | % |
|------------------------------------|--|----------------|---|
|------------------------------------|--|----------------|---|

| Age | | | |
|--------------|-------|--|-------|
| Age 12 to 15 | 0 | | 0.0% |
| Age 16 to 17 | <5 | | - |
| Age 18 to 25 | 174 | | 14.7% |
| Age 26 to 59 | 1,008 | | 85.2% |
| Age 60+ | 0 | | 0.0% |

| Gender | | | |
|--------|--|--|--|
|--------|--|--|--|

| | | | |
|--------|-------|--|--------|
| Female | 1,183 | | 100.0% |
| Male | 0 | | 0.0% |
| Other | 0 | | 0.0% |

| Race/Ethnicity | | | |
|----------------|--|--|--|
|----------------|--|--|--|

| | | | |
|------------------------|-----|--|-------|
| White | 568 | | 48.0% |
| Hispanic | 307 | | 26.0% |
| Black/African American | 123 | | 10.4% |
| Asian/Pacific Islander | 29 | | 2.5% |
| Native American | 27 | | 2.3% |
| Other/Mixed | 126 | | 10.7% |
| Unknown | <5 | | 0.3% |

| Primary Drug of Choice | | | |
|------------------------|--|--|--|
|------------------------|--|--|--|

| | | | |
|---------------|-----|--|-------|
| Meth | 622 | | 52.6% |
| Alcohol | 231 | | 19.5% |
| Marijuana | 87 | | 7.4% |
| Heroin | 184 | | 15.6% |
| Cocaine | 18 | | 1.5% |
| Other Opioids | 26 | | 2.2% |
| Other | 15 | | 1.3% |

| Living Situation | | | |
|------------------|--|--|--|
|------------------|--|--|--|

| | | | |
|--------------------|-----|--|-------|
| Dependent Living | 263 | | 22.2% |
| Homeless | 596 | | 50.4% |
| Independent Living | 324 | | 27.4% |
| Unknown | 0 | | 0.0% |

Driving Under the Influence (DUI) Programs FY 2019-20

Total Unique Clients

6,857

Demographics

| | Unique Clients | % |
|--------------|----------------|-------|
| Age | | |
| Age 18 to 25 | 1,536 | 22.4% |
| Age 26 to 35 | 2,589 | 37.8% |
| Age 36 to 45 | 1,326 | 19.3% |
| Age 46 to 55 | 785 | 11.4% |
| Age 55+ | 607 | 8.9% |
| Unknown | 14 | 0.2% |

| Employment Status | | |
|------------------------------------|-------|-------|
| Employed Full time (30 hours plus) | 2,452 | 35.8% |
| Part Time (less than 30 hours) | 1,775 | 25.9% |
| Unemployed Looking for Work | 962 | 14.0% |
| Not in Labor Force | 409 | 6.0% |
| Unknown | 1,259 | 18.4% |

| Other Drugs | | |
|--------------------|-------|-------|
| No | 6,351 | 92.6% |
| Yes | 356 | 5.2% |
| Unknown | 150 | 2.2% |

| Conviction | | |
|----------------------|-------|-------|
| First Conviction | 5,210 | 76.0% |
| Multiple Convictions | 1,647 | 24.0% |

| | Unique Clients | % |
|---------------|----------------|-------|
| Gender | | |
| Female | 1,946 | 28.4% |
| Male | 4,530 | 66.1% |
| Unknown | 381 | 5.6% |

| Source of Income | | |
|---------------------------------|-------|-------|
| Wages and Salaries | 3,897 | 56.8% |
| No income | 597 | 8.7% |
| Disability Payments | 150 | 2.2% |
| Unemployment | 205 | 3.0% |
| Public Assistance (CalWORKs/GR) | 218 | 3.2% |
| Retirement/Pension | 115 | 1.7% |
| Other | 422 | 6.2% |
| Unknown | 1,253 | 18.3% |

| Military | | |
|--------------------|-------|-------|
| Active Military | 156 | 2.3% |
| Reserves | 36 | 0.5% |
| Veteran Combat | 149 | 2.2% |
| Veteran Non-Combat | 188 | 2.7% |
| Non-Military | 6,328 | 92.3% |

SUD DATA PROFILE

Unique Episodes: Total active episodes during FY 2019-20.

Unique Clients: Total clients with an active episode during FY 2019-20

Age: Client's age as of 1/1/2020

Gender: Client's gender as entered into SanWITS

Primary Race/Ethnicity: Clients response to race ethnicity in SanWITS

Living Situation: Clients response to living situation in SanWITS

Primary Drug of Choice: Client's primary drug of choice as entered into SanWITS

Perinatal: Is defined as any Perinatal "funded" program. Clients rendering services in perinatal programs may or may not be receiving perinatal type services.

Justice Involvement: Clients who have a criminal justice status at admission, have ever been categorized AB109, have Optum Authorization with Justice Referral, or were referred from a criminal justice source entity.

DUI Program Clients: Clients enrolled in a driving under the influence (DUI) program after an arrest and/or conviction of a DUI.

Child & Adolescent Mental Health Services, FY 2019-20

Clients Receiving County-funded Mental Health Services Unique clients
13,758

| Age | Unique clients | % |
|--------------|----------------|-----|
| Age 0 to 5 | 1,734 | 13% |
| Age 6 to 11 | 4,195 | 30% |
| Age 12 to 15 | 4,463 | 32% |
| Age 16 to 17 | 2,527 | 18% |
| Age 18+ | 839 | 6% |

Note: Some programs continue to serve youth after they turn 18.

| Gender | Unique clients | % |
|---------------|----------------|-----|
| Female | 6,395 | 46% |
| Male | 7,330 | 53% |
| Other/Unknown | 33 | <1% |

| Race/Ethnicity | Unique clients | % |
|------------------------|----------------|-----|
| White | 2,717 | 20% |
| Hispanic | 8,669 | 63% |
| African-American | 1,294 | 9% |
| Asian/Pacific Islander | 425 | 3% |
| Native American | 74 | 1% |
| Other | 312 | 2% |
| Unknown/Not Reported | 267 | 2% |

| Primary Diagnosis | Unique clients | % |
|--|----------------|-----|
| ADHD | 1,304 | 10% |
| Oppositional/Conduct | 1,025 | 8% |
| Depressive disorders | 4,042 | 32% |
| Bipolar disorders | 418 | 3% |
| Anxiety disorders | 1,792 | 14% |
| Stressor and Adjustment disorders | 3,595 | 28% |
| <i>Adjustment disorders*</i> | 2,151 | |
| <i>PTSD/Other acute stress reaction*</i> | 1,444 | |
| Schizophrenic disorders | 181 | 1% |
| Other/Excluded | 442 | 3% |
| Invalid/Missing | 959 | |

**In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.*

†Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

| Substance Use | Unique clients | % |
|--|----------------|----|
| Dual Diagnosis | 512 | 4% |
| Co-occurring (Dual Diagnosis and/or SUD) | 778 | 6% |

| Living Arrangement | Unique clients | % |
|-----------------------|----------------|-----|
| House or Apartment | 11,282 | 82% |
| Correctional Facility | 765 | 6% |
| Foster Home | 729 | 5% |
| Group Home† | 268 | 2% |
| Children's Shelter | 179 | 1% |
| Homeless | 170 | 1% |
| Other | 197 | 1% |
| Unknown | 168 | 1% |

| Insurance Status | Unique clients | % |
|-----------------------|----------------|-----|
| Medi-Cal Only | 11,556 | 91% |
| Any Private Insurance | 249 | 2% |
| Other | 226 | 2% |
| Uninsured/Unknown | 727 | 5% |

| Primary Language | Unique clients | % |
|------------------|----------------|-----|
| English | 11,936 | 87% |
| Spanish | 1,596 | 12% |
| Arabic | 38 | <1% |
| Vietnamese | 14 | <1% |
| Tagalog | 4 | <1% |
| Farsi | 9 | <1% |
| Other/Unknown | 161 | 1% |

Child & Adolescent Mental Health Services, FY 2019-20

County Mental Health Services Provided (visit level)

| Outpatient Services | Total Visits* | Total Clients | Percent Users | Mean (& Median) Visits* Among Users |
|---------------------------------------|----------------------|----------------------|----------------------|--|
| Outpatient | 179,069 | 11,272 | 82% | 15.9 (12) |
| Outpatient - Fee for Service | 14,332 | 1,711 | 12% | 8.4 (4) |
| Outpatient - Residential | 15,897 | 563 | 4% | 28.2 (17) |
| Juvenile Forensic Services | 12,865 | 918 | 7% | 14.0 (8) |
| Wraparound | 19,756 | 564 | 4% | 35.0 (29) |
| Therapeutic Behavioral Services (TBS) | 17,156 | 702 | 5% | 24.4 (22) |

| Day Services | Total Days | Total Clients | Percent Users | Mean (& Median) Days† Among Users |
|---|-------------------|----------------------|----------------------|--|
| Day Treatment - Community | 2,472 | 30 | <1% | 82.4 (75) |
| Day Treatment - Residential | 24,057 | 200 | 1% | 120.3 (109) |
| Day Treatment - Closed Treatment Facility | 0 | 0 | 0% | n/a |

| Inpatient Admissions | Total Days | Total Clients | Percent Users | Mean (& Median) Admissions Among Users |
|-----------------------------|-------------------|----------------------|----------------------|---|
| Inpatient - CAPS | 3,801 | 413 | 3% | 1.3 (1) |
| Inpatient - FFS | 2,264 | 278 | 2% | 1.2 (1) |

| Emergency/Crisis Services | Total Visits | Total Clients | Percent Users | Mean (& Median) Visits* Among Users |
|----------------------------------|---------------------|----------------------|----------------------|--|
| Crisis Stabilization | 3,708 | 1,242 | 9% | 3.0 (2) |
| Urgent Outpatient | 913 | 274 | 2% | 3.3 (2) |

*A "visit" represents a day in which any service was provided; visits are grouped by program modality.

†A "day" represents a day in which any service was provided; days are grouped by program modality.

Child & Adolescent Mental Health Services, FY 2019-20

| Client Demographics by Service Type | OP | OP-FFS | OP-R | JFS | WRAP | TBS | DT-C | DT-R | DT-CTF | IP | IP-FFS | CS | UO |
|--|--------|--------|------|-----|------|-----|------|------|--------|-----|--------|-------|-----|
| Unique Clients Receiving Services | 11,272 | 1,711 | 563 | 918 | 564 | 702 | 30 | 200 | 0 | 413 | 278 | 1,242 | 274 |
| (Unique Clients by) Age | | | | | | | | | | | | | |
| 0 to 5 | 1,611 | 85 | 95 | <5 | 11 | 61 | 0 | 0 | 0 | 0 | 0 | 6 | <5 |
| 6 to 11 | 3,652 | 493 | 89 | 0 | 114 | 341 | 0 | 22 | 0 | 38 | 16 | 168 | 58 |
| 12 to 15 | 3,533 | 679 | 177 | 262 | 227 | 218 | 18 | 82 | 0 | 214 | 120 | 649 | 137 |
| 16 to 17 | 1,881 | 408 | 146 | 496 | 185 | 73 | 11 | 68 | 0 | 152 | 122 | 397 | 70 |
| 18+ | 595 | 46 | 56 | 159 | 27 | 9 | <5 | 28 | 0 | 9 | 20 | 22 | 7 |
| Gender | | | | | | | | | | | | | |
| Female | 5,151 | 946 | 367 | 213 | 260 | 299 | 1 | 107 | 0 | 262 | 184 | 747 | 170 |
| Male | 6,100 | 764 | 195 | 705 | 302 | 401 | 29 | 93 | 0 | 150 | 94 | 493 | 103 |
| Unknown | 21 | <5 | <5 | 0 | <5 | <5 | 0 | 0 | 0 | <5 | 0 | <5 | <5 |
| Race/Ethnicity | | | | | | | | | | | | | |
| White | 2,048 | 507 | 157 | 148 | 127 | 161 | 5 | 49 | 0 | 108 | 82 | 292 | 71 |
| Hispanic | 7,436 | 828 | 256 | 535 | 329 | 435 | 20 | 86 | 0 | 222 | 129 | 720 | 183 |
| African-American | 1,031 | 142 | 118 | 180 | 71 | 64 | <5 | 56 | 0 | 45 | 22 | 123 | 12 |
| Asian/Pacific Islander | 341 | 53 | 17 | 21 | 22 | 16 | <5 | 5 | 0 | 18 | 13 | 69 | <5 |
| Native American | 58 | 9 | 8 | 6 | <5 | <5 | <5 | <5 | 0 | <5 | <5 | 9 | <5 |
| Other | 266 | 36 | 6 | 19 | 8 | 18 | 0 | <5 | 0 | 13 | 7 | 24 | <5 |
| Unknown/Not Reported | 92 | 136 | <5 | 9 | <5 | 6 | 0 | 0 | 0 | <5 | 22 | 5 | <5 |
| Primary Diagnosis | | | | | | | | | | | | | |
| ADHD | 1,107 | 171 | 28 | 60 | 35 | 137 | 0 | 17 | 0 | 5 | 5 | 30 | <5 |
| Oppositional/Conduct | 873 | 79 | 30 | 109 | 57 | 77 | 26 | 19 | 0 | 26 | 10 | 68 | 11 |
| Depressive disorders | 3,345 | 532 | 151 | 178 | 222 | 221 | <5 | 87 | 0 | 193 | 159 | 592 | 130 |
| Bipolar disorders | 302 | 61 | 27 | 54 | 41 | 29 | 0 | 5 | 0 | 50 | 30 | 101 | 10 |
| Anxiety disorders | 1,509 | 239 | 56 | 65 | 41 | 57 | 0 | 12 | 0 | 5 | 12 | 35 | 33 |
| Stressor and Adjustment disorders | 2,812 | 508 | 216 | 364 | 136 | 151 | <5 | 53 | 0 | 70 | 28 | 321 | 71 |
| Adjustment disorders* | 1,594 | 343 | 39 | 239 | 30 | 64 | 0 | 8 | 0 | 8 | 5 | 187 | 58 |
| PTSD/Other acute stress reaction* | 1,218 | 165 | 177 | 125 | 106 | 87 | <5 | 45 | 0 | 62 | 23 | 134 | 13 |
| Schizophrenic disorders | 110 | 52 | 14 | 26 | 21 | 16 | 0 | 5 | 0 | 57 | 27 | 80 | 10 |
| Other/Excluded | 360 | 56 | 31 | 47 | 10 | 14 | 0 | <5 | 0 | <5 | <5 | 10 | <5 |
| Invalid/Missing | 854 | 13 | 10 | 15 | <5 | 0 | 0 | 0 | 0 | <5 | <5 | 5 | <5 |
| Dual Diagnosis | 406 | 34 | 46 | 191 | 64 | 13 | <5 | 49 | 0 | 24 | 23 | 58 | 5 |
| Co-occurring (Dual Dx and/or SUD) | 631 | 61 | 60 | 308 | 111 | 19 | 5 | 57 | 0 | 45 | 33 | 104 | 13 |

KEY - OP: Outpatient | OP-FFS: Outpatient Fee-for-Service | OP-R: Outpatient in Residential Facility | JFS: Juvenile Forensic Services | WRAP: Wraparound | TBS: Therapeutic Behavioral Services | DT-C: Day Treatment-Community | DT-R: Day Treatment-Residential | DT-CTF: Day Treatment-Closed Treatment Facility | IP: Inpatient | IP-FFS: Inpatient Fee-for-Service | CS: Crisis Stabilization | UO: Urgent Outpatient

*In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

Child & Adolescent Mental Health Services, FY 2019-20

| Client Demographics by Service Type | OP | OP-FFS | OP-R | JFS | WRAP | TBS | DT-C | DT-R | DT-CTF | IP | IP-FFS | CS | UO |
|--|--------|--------|------|-----|------|-----|------|------|--------|-----|--------|-------|-----|
| Unique Clients Receiving Services | 11,272 | 1,711 | 563 | 918 | 564 | 702 | 30 | 200 | 0 | 413 | 278 | 1,242 | 274 |
| % of Clients | 82% | 12% | 4% | 7% | 4% | 5% | 0% | 1% | n/a | 3% | 2% | 9% | 2% |
| (Percent Clients by) Age | | | | | | | | | | | | | |
| 0 to 5 | 14% | 5% | 17% | <1% | 2% | 9% | 0% | 0% | n/a | 0% | 0% | <1% | 1% |
| 6 to 11 | 32% | 29% | 16% | 0% | 20% | 49% | 0% | 11% | n/a | 9% | 6% | 14% | 21% |
| 12 to 15 | 31% | 40% | 31% | 29% | 40% | 31% | 60% | 41% | n/a | 52% | 43% | 52% | 50% |
| 16 to 17 | 17% | 24% | 26% | 54% | 33% | 10% | 37% | 34% | n/a | 37% | 44% | 32% | 26% |
| 18+ | 5% | 3% | 10% | 17% | 5% | 1% | 3% | 14% | n/a | 2% | 7% | 2% | 3% |
| Gender | | | | | | | | | | | | | |
| Female | 46% | 55% | 65% | 23% | 46% | 43% | 3% | 54% | n/a | 63% | 66% | 60% | 62% |
| Male | 54% | 45% | 35% | 77% | 54% | 57% | 97% | 47% | n/a | 36% | 34% | 40% | 38% |
| Unknown | <1% | <1% | <1% | 0% | <1% | <1% | 0% | 0% | n/a | <1% | 0% | <1% | <1% |
| Race/Ethnicity | | | | | | | | | | | | | |
| White | 18% | 30% | 28% | 16% | 23% | 23% | 17% | 25% | n/a | 26% | 29% | 24% | 26% |
| Hispanic | 66% | 48% | 45% | 58% | 58% | 62% | 67% | 43% | n/a | 54% | 46% | 58% | 67% |
| African-American | 9% | 8% | 21% | 20% | 13% | 9% | 10% | 28% | n/a | 11% | 8% | 10% | 4% |
| Asian/Pacific Islander | 3% | 3% | 3% | 2% | 4% | 2% | 35% | 3% | n/a | 4% | 5% | 6% | 1% |
| Native American | 1% | 1% | 1% | 1% | 1% | <1% | 3% | 1% | n/a | 1% | 1% | 1% | <1% |
| Other | 2% | 2% | 1% | 2% | 1% | 3% | 0% | 2% | n/a | 3% | 3% | 2% | <1% |
| Unknown/Not Reported | 1% | 8% | <1% | 1% | 1% | 1% | 0% | 0% | n/a | 1% | 8% | <1% | 1% |
| Primary Diagnosis | | | | | | | | | | | | | |
| ADHD | 11% | 10% | 5% | 7% | 6% | 20% | 0% | 9% | n/a | 1% | 2% | 2% | 1% |
| Oppositional/Conduct | 8% | 5% | 5% | 12% | 10% | 11% | 87% | 10% | n/a | 6% | 4% | 5% | 4% |
| Depressive disorders | 32% | 31% | 27% | 20% | 39% | 31% | 3% | 44% | n/a | 47% | 58% | 48% | 48% |
| Bipolar disorders | 3% | 4% | 5% | 6% | 7% | 4% | 0% | 3% | n/a | 12% | 11% | 8% | 4% |
| Anxiety disorders | 14% | 14% | 10% | 7% | 7% | 8% | 0% | 6% | n/a | 1% | 4% | 3% | 12% |
| Stressor and Adjustment disorders | 27% | 30% | 39% | 40% | 24% | 22% | 10% | 27% | n/a | 17% | 10% | 26% | 26% |
| Adjustment disorders* | | | | | | | | | | | | | |
| PTSD/Other acute stress reaction* | | | | | | | | | | | | | |
| Schizophrenic disorders | 1% | 3% | 3% | 3% | 4% | 2% | 0% | 3% | n/a | 14% | 10% | 6% | 4% |
| Other/Excluded | 3% | 3% | 6% | 5% | 2% | 2% | 0% | 1% | n/a | 1% | 1% | 1% | 1% |
| Invalid/Missing† | | | | | | | | | | | | | |
| Dual Diagnosis | 4% | 2% | 8% | 21% | 11% | 2% | 13% | 25% | n/a | 6% | 8% | 5% | 2% |
| Co-occurring (Dual Dx and/or SUD) | 6% | 4% | 11% | 34% | 20% | 3% | 17% | 29% | n/a | 11% | 12% | 8% | 5% |

KEY - OP: Outpatient | OP-FFS: Outpatient Fee-for-Service | OP-R: Outpatient in Residential Facility | JFS: Juvenile Forensic Services | WRAP: Wraparound | TBS: Therapeutic Behavioral Services | DT-C: Day Treatment-Community | DT-R: Day Treatment-Residential | DT-CTF: Day Treatment-Closed Treatment Facility | IP: Inpatient | IP-FFS: Inpatient Fee-for-Service | CS: Crisis Stabilization | UO: Urgent Outpatient

*In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

†Invalid/Missing diagnoses are excluded from total percentages.

Child & Adolescent Mental Health Services, FY 2019-20

Clients Receiving Outpatient Services* Unique clients 13,073

| Age | Unique clients | % |
|--------------|----------------|-----|
| Age 0 to 5 | 1,727 | 13% |
| Age 6 to 11 | 4,119 | 32% |
| Age 12 to 15 | 4,171 | 32% |
| Age 16 to 17 | 2,304 | 18% |
| Age 18+ | 752 | 6% |

Note: Programs may continue to serve youth after they turn 18.

| Gender | Unique clients | % |
|---------------|----------------|-----|
| Female | 6,041 | 46% |
| Male | 7,010 | 54% |
| Other/Unknown | 22 | <1% |

| Race/Ethnicity | Unique clients | % |
|------------------------|----------------|-----|
| White | 2,545 | 19% |
| Hispanic | 8,297 | 63% |
| Black/African-American | 1,224 | 9% |
| Asian/Pacific Islander | 399 | 3% |
| Native American | 68 | 1% |
| Other | 304 | 2% |
| Unknown/Not Reported | 236 | 2% |

| Primary Diagnosis | Unique clients | % |
|------------------------------------|----------------|-----|
| ADHD | 1,286 | 11% |
| Oppositional/Conduct | 981 | 8% |
| Depressive disorders | 3,808 | 31% |
| Bipolar disorders | 374 | 3% |
| Anxiety disorders | 1,761 | 14% |
| Stressor and Adjustment disorders | 3,403 | 28% |
| Adjustment disorders † | 1,985 | |
| PTSD/Other acute stress reaction † | 1,418 | |
| Schizophrenic disorders | 153 | 1% |
| Other/Excluded | 432 | 4% |
| Invalid/Missing | 875 | |

| Substance Use | Unique clients | % |
|--|----------------|----|
| Dual Diagnosis | 478 | 4% |
| Co-occurring (Dual Diagnosis and/or SUD) | 731 | 6% |

| Living Arrangement | Unique clients | % |
|-----------------------|----------------|-----|
| House or Apartment | 10,762 | 82% |
| Correctional Facility | 758 | 6% |
| Foster Home | 719 | 5% |
| Group Home‡ | 198 | 2% |
| Children's Shelter | 166 | 1% |
| Homeless | 146 | 1% |
| Other | 185 | 1% |
| Unknown | 139 | 1% |

| Insurance Status | Unique clients | % |
|-----------------------|----------------|-----|
| Medi-Cal Only | 12,044 | 92% |
| Any Private Insurance | 233 | 2% |
| Other | 209 | 2% |
| Uninsured/Unknown | 587 | 4% |

| Primary Language | Unique clients | % |
|------------------|----------------|-----|
| English | 11,331 | 87% |
| Spanish | 1,527 | 12% |
| Arabic | 36 | <1% |
| Vietnamese | 14 | <1% |
| Tagalog | <5 | <1% |
| Farsi | 8 | <1% |
| Other/Unknown | 154 | 1% |

*Outpatient Services include: all Outpatient programs (including Outpatient Fee-for-Service programs), Wraparound programs, Juvenile Forensic Service programs, and Therapeutic Behavioral Services programs.

† In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

‡ Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

Child & Adolescent Mental Health Services, FY 2019-20

Clients Receiving Day Services* Unique clients
229

| Age | Unique clients | % |
|--------------|----------------|-----|
| Age 0 to 5 | 0 | 0% |
| Age 6 to 11 | 22 | 10% |
| Age 12 to 15 | 99 | 43% |
| Age 16 to 17 | 79 | 34% |
| Age 18+ | 29 | 13% |

Note: Programs may continue to serve youth after they turn 18.

| Gender | Unique clients | % |
|---------------|----------------|-----|
| Female | 108 | 47% |
| Male | 121 | 53% |
| Other/Unknown | 0 | 0% |

| Race/Ethnicity | Unique clients | % |
|------------------------|----------------|-----|
| White | 54 | 24% |
| Hispanic | 105 | 46% |
| Black/African-American | 59 | 26% |
| Asian/Pacific Islander | 6 | 3% |
| Native American | <5 | 1% |
| Other | <5 | 1% |
| Unknown/Not Reported | 0 | 0% |

| Primary Diagnosis | Unique clients | % |
|------------------------------------|----------------|-----|
| ADHD | 17 | 7% |
| Oppositional/Conduct | 45 | 20% |
| Depressive disorders | 88 | 38% |
| Bipolar disorders | 5 | 2% |
| Anxiety disorders | 12 | 5% |
| Stressor and Adjustment disorders | 55 | 24% |
| Adjustment disorders † | 8 | |
| PTSD/Other acute stress reaction † | 47 | |
| Schizophrenic disorders | 5 | 2% |
| Other/Excluded | <5 | 1% |
| Invalid/Missing | 0 | |

*Day Services include: Day Treatment programs (Community and Residential).

†In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

‡Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

| Substance Use | Unique clients | % |
|--|----------------|-----|
| Dual Diagnosis | 53 | 23% |
| Co-occurring (Dual Diagnosis and/or SUD) | 62 | 27% |

| Living Arrangement | Unique clients | % |
|-----------------------|----------------|-----|
| House or Apartment | 45 | 20% |
| Correctional Facility | 8 | 3% |
| Foster Home | 4 | 2% |
| Group Home‡ | 98 | 43% |
| Children's Shelter | 7 | 3% |
| Homeless | 0 | 0% |
| Other | 65 | 28% |
| Unknown | <5 | 1% |

| Insurance Status | Unique clients | % |
|-----------------------|----------------|-----|
| Medi-Cal Only | 216 | 94% |
| Any Private Insurance | 9 | 4% |
| Other | 2 | 1% |
| Uninsured/Unknown | 2 | 1% |

| Primary Language | Unique clients | % |
|------------------|----------------|-----|
| English | 222 | 97% |
| Spanish | 7 | 3% |
| Arabic | 0 | 0% |
| Vietnamese | 0 | 0% |
| Tagalog | 0 | 0% |
| Farsi | 0 | 0% |
| Other/Unknown | 0 | 0% |

Child & Adolescent Mental Health Services, FY 2019-20

Clients Receiving Inpatient Services* Unique clients 630

| Age | Unique clients | % |
|--------------|----------------|-----|
| Age 0 to 5 | 0 | 0% |
| Age 6 to 11 | 50 | 8% |
| Age 12 to 15 | 310 | 49% |
| Age 16 to 17 | 243 | 39% |
| Age 18+ | 27 | 4% |

Note: Programs may continue to serve youth after they turn 18.

| Gender | Unique clients | % |
|---------------|----------------|-----|
| Female | 402 | 64% |
| Male | 227 | 36% |
| Other/Unknown | <5 | <1% |

| Race/Ethnicity | Unique clients | % |
|------------------------|----------------|-----|
| White | 170 | 27% |
| Hispanic | 323 | 51% |
| Black/African-American | 59 | 9% |
| Asian/Pacific Islander | 29 | 5% |
| Native American | 5 | 1% |
| Other | 18 | 3% |
| Unknown/Not Reported | 26 | 4% |

| Primary Diagnosis | Unique clients | % |
|------------------------------------|----------------|-----|
| ADHD | 10 | 2% |
| Oppositional/Conduct | 32 | 5% |
| Depressive disorders | 321 | 51% |
| Bipolar disorders | 74 | 12% |
| Anxiety disorders | 17 | 3% |
| Stressor and Adjustment disorders | 89 | 14% |
| Adjustment disorders † | 12 | |
| PTSD/Other acute stress reaction † | 77 | |
| Schizophrenic disorders | 73 | 12% |
| Other/Excluded | 8 | 1% |
| Invalid/Missing | 6 | |

| Substance Use | Unique clients | % |
|--|----------------|-----|
| Dual Diagnosis | 42 | 7% |
| Co-occurring (Dual Diagnosis and/or SUD) | 70 | 11% |

| Living Arrangement | Unique clients | % |
|-----------------------|----------------|-----|
| House or Apartment | 533 | 85% |
| Correctional Facility | 13 | 2% |
| Foster Home | <5 | 1% |
| Group Home‡ | 37 | 6% |
| Children's Shelter | 12 | 2% |
| Homeless | 5 | 1% |
| Other | 18 | 3% |
| Unknown | 8 | 1% |

| Insurance Status | Unique clients | % |
|-----------------------|----------------|-----|
| Medi-Cal Only | 571 | 91% |
| Any Private Insurance | 18 | 3% |
| Other | 16 | 3% |
| Uninsured/Unknown | 25 | 4% |

| Primary Language | Unique clients | % |
|------------------|----------------|-----|
| English | 589 | 93% |
| Spanish | 34 | 5% |
| Arabic | 0 | 0% |
| Vietnamese | <5 | <1% |
| Tagalog | <5 | <1% |
| Farsi | 0 | 0% |
| Other/Unknown | 5 | 1% |

*Inpatient Services include: Inpatient Contracted programs and Inpatient Fee-for-Service programs.
 †In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.
 ‡Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

Child & Adolescent Mental Health Services, FY 2019-20

**Clients Receiving
Emergency/Crisis Services*** Unique clients
1,444

| Age | Unique clients | % |
|--------------|----------------|-----|
| Age 0 to 5 | 8 | 1% |
| Age 6 to 11 | 216 | 15% |
| Age 12 to 15 | 741 | 51% |
| Age 16 to 17 | 451 | 31% |
| Age 18+ | 28 | 2% |

Note: Programs may continue to serve youth after they turn 18.

| Gender | Unique clients | % |
|---------------|----------------|-----|
| Female | 870 | 60% |
| Male | 571 | 40% |
| Other/Unknown | <5 | <1% |

| Race/Ethnicity | Unique clients | % |
|------------------------|----------------|-----|
| White | 341 | 24% |
| Hispanic | 860 | 60% |
| Black/African-American | 129 | 9% |
| Asian/Pacific Islander | 70 | 5% |
| Native American | 10 | 1% |
| Other | 25 | 2% |
| Unknown/Not Reported | 9 | 1% |

| Primary Diagnosis | Unique clients | % |
|------------------------------------|----------------|-----|
| ADHD | 34 | 2% |
| Oppositional/Conduct | 76 | 5% |
| Depressive disorders | 680 | 47% |
| Bipolar disorders | 104 | 7% |
| Anxiety disorders | 68 | 5% |
| Stressor and Adjustment disorders | 379 | 26% |
| Adjustment disorders † | 236 | |
| PTSD/Other acute stress reaction † | 143 | |
| Schizophrenic disorders | 84 | 6% |
| Other/Excluded | 13 | 1% |
| Invalid/Missing | 6 | |

*Emergency/Crisis Services include: Crisis Stabilization and Urgent Outpatient services.

†In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

‡Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

| Substance Use | Unique clients | % |
|--|----------------|----|
| Dual Diagnosis | 61 | 4% |
| Co-occurring (Dual Diagnosis and/or SUD) | 111 | 8% |

| Living Arrangement | Unique clients | % |
|-----------------------|----------------|-----|
| House or Apartment | 1,280 | 89% |
| Correctional Facility | 27 | 2% |
| Foster Home | 8 | 1% |
| Group Home‡ | 67 | 5% |
| Children's Shelter | 22 | 2% |
| Homeless | 14 | 1% |
| Other | 21 | 1% |
| Unknown | 5 | <1% |

| Insurance Status | Unique clients | % |
|-----------------------|----------------|-----|
| Medi-Cal Only | 1,280 | 89% |
| Any Private Insurance | 30 | 2% |
| Other | 38 | 3% |
| Uninsured/Unknown | 96 | 7% |

| Primary Language | Unique clients | % |
|------------------|----------------|-----|
| English | 1,312 | 91% |
| Spanish | 124 | 9% |
| Arabic | <5 | <1% |
| Vietnamese | <5 | <1% |
| Tagalog | <5 | <1% |
| Farsi | <5 | <1% |
| Other/Unknown | <5 | <1% |

Adult and Older Adult (AOA) Behavioral Health Services Fiscal Year 2019-20

Clients Receiving Services Unique Clients
43,808

| Age | Unique Clients | % |
|----------------------------------|----------------|-----|
| Age <18-25 | 8,020 | 18% |
| Age 26-59 | 29,210 | 67% |
| Age 60+ | 6,578 | 15% |
| Gender | Unique Clients | % |
| Females | 18,775 | 43% |
| Males | 24,654 | 56% |
| Transgender | 90 | <1% |
| Another Gender Identity | 103 | <1% |
| Genderqueer | 26 | <1% |
| Questioning/Unsure | 100 | <1% |
| Decline to State | 60 | <1% |
| Preferred Language | Unique Clients | % |
| English | 36,644 | 84% |
| Spanish | 2,704 | 6% |
| Tagalog | 125 | <1% |
| Vietnamese | 351 | 1% |
| Other Asian | 257 | 1% |
| Arabic | 919 | 2% |
| Farsi | 127 | <1% |
| Other Middle Eastern | <5 | - |
| Other/Unknown | 2,677 | 6% |
| Race/Ethnicity | Unique Clients | % |
| White | 18,174 | 41% |
| Hispanic | 12,402 | 28% |
| African American | 5,530 | 13% |
| Asian/Pacific Islander | 2,389 | 5% |
| Native American | 313 | 1% |
| Other | 2,012 | 5% |
| Unknown | 2,988 | 7% |
| Education Level | Unique Clients | % * |
| High School Diploma/GED | 12,315 | 39% |
| Some College/Vocational Training | 4,888 | 15% |
| Associates Degree | 2,958 | 9% |
| Bachelors Degree | 1,999 | 6% |
| Masters Degree | 479 | 1% |
| Doctoral Degree | 124 | <1% |
| High School Not Completed | 9,205 | 29% |
| Unknown/Not Reported | 11,840 | |

| Diagnosis | Unique Clients | % ** |
|---|----------------|------|
| Schizophrenia and Other Psychotic Disorders | 16,149 | 43% |
| Bipolar Disorders | 8,064 | 21% |
| Depressive Disorders | 7,989 | 21% |
| Stressor and Adjustment Disorders | 2,429 | 6% |
| Anxiety Disorders | 1,423 | 4% |
| Other/Excluded | 1,666 | 4% |
| Invalid/Missing | 6,088 | |
| Substance Use | Unique Clients | % |
| Dual Diagnosis | 20,376 | 47% |
| Co-occurring Disorder | 23,092 | 53% |
| Any Substance Use | 23,593 | 54% |
| Insurance Status | Unique Clients | % |
| Uninsured/Unknown | 6,369 | 15% |
| Medi-Cal Only | 28,458 | 65% |
| Medi-Cal + Medicare | 4,762 | 11% |
| Medicare Only | 117 | <1% |
| Private | 4,102 | 9% |
| Employment Status | Unique Clients | % * |
| Competitive Job | 5,016 | 13% |
| Seeking Work | 6,232 | 17% |
| Not in Labor Force | 8,886 | 24% |
| Not Seeking Work | 9,413 | 25% |
| Resident/Inmate of Institution | 1,600 | 4% |
| Other | 6,222 | 17% |
| Unknown | 6,439 | |
| Living Situation | Unique Clients | % * |
| Lives Independently | 26,928 | 68% |
| Board & Care | 2,701 | 7% |
| Justice Related | 2,217 | 6% |
| Homeless | 6,133 | 16% |
| Institutional | 1,576 | 4% |
| Other/Unknown | 4,253 | |

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

Percentages have been masked to de-identify client data

AOA Behavioral Health Services Fiscal Year 2019-20

AOA BHS Services Provided

| Outpatient Services | Total Visits | Total Clients | Percent Users | Mean Visits Among Users |
|---------------------------------|---------------------|----------------------|----------------------|------------------------------------|
| ACT | 158,039 | 3,504 | 8% | 45.1 |
| Case Management | 5,517 | 227 | 1% | 24.3 |
| Case Management - Institutional | 14,916 | 859 | 2% | 17.4 |
| Case Management - Strengths | 24,180 | 1,353 | 3% | 17.9 |
| Case Management - Transitional | 2,063 | 374 | 1% | 5.5 |
| Fee for Service | 84,190 | 10,228 | 23% | 8.2 |
| Outpatient | 141,943 | 13,114 | 30% | 10.8 |
| Prevention | 95 | 12 | <1% | 7.9 |

| Emergency/Crisis Services | Total Visits | Total Clients | Percent Users | Mean Visits Among Users |
|----------------------------------|---------------------|----------------------|----------------------|------------------------------------|
| Urgent Outpatient | 14,645 | 8,327 | 19% | 1.8 |
| Crisis Stabilization | 7,219 | 4,568 | 10% | 1.6 |
| PERT | 12,205 | 9,402 | 21% | 1.3 |

| | Total Days | Total Clients | Percent Users | Mean Days Among Users |
|--------------------|-------------------|----------------------|----------------------|----------------------------------|
| Crisis Residential | 28,403 | 2,116 | 5% | 13.4 |

| Forensic Services | Total Visits | Total Clients | Percent Users | Mean Visits Among Users |
|--------------------------|---------------------|----------------------|----------------------|------------------------------------|
| Jail | 51,913 | 10,247 | 23% | 5.1 |

| 24 Hour Services | Total Days | Total Clients | Percent Users | Mean Days Among Users |
|-------------------------|-------------------|----------------------|----------------------|----------------------------------|
| Edgemoor | 43,942 | 144 | <1% | 305.2 |
| Long Term Care | 12,561 | 57 | <1% | 220.4 |
| LTC - Institutional | 95,419 | 444 | 1% | 214.9 |
| LTC - Residential | 9,055 | 41 | <1% | 220.9 |
| Residential | 5,078 | 43 | <1% | 118.1 |

| Inpatient Services | Total Admissions | Total Clients | Percent Users | Mean Admissions Among Users |
|---------------------------|-------------------------|----------------------|----------------------|--|
| Inpatient - County | 1,878 | 1,636 | 4% | 1.1 |
| Inpatient - FFS | 7,047 | 4,225 | 10% | 1.7 |
| State Hospital | 9 | 9 | <1% | 1.0 |

AOA Behavioral Health Services Fiscal Year 2019-20

| Client Demographics by Service Type | ACT | CM | CM INST | CM STR | CM TRAN | FFS | OP | PREV | UO | CR | CS | PERT* | JAIL | EDG | LTC | LTC INST | LTC RES | RES | IP CNTY | IP FFS | IP ST |
|-------------------------------------|-------|-----|---------|--------|---------|--------|--------|------|-------|-------|-------|-------|--------|-----|-----|----------|---------|-----|---------|--------|-------|
| Clients Receiving Services | 3,504 | 227 | 859 | 1,353 | 374 | 10,228 | 13,114 | 12 | 8,327 | 2,116 | 4,568 | 9,402 | 10,247 | 144 | 57 | 444 | 41 | 43 | 1,636 | 4,225 | 9 |
| (Clients by) Age | | | | | | | | | | | | | | | | | | | | | |
| Age <18-25 | 376 | 5 | 56 | 102 | 60 | 1,558 | 2,010 | <5 | 1,521 | 263 | 929 | 2,648 | 1,831 | 0 | 7 | 45 | 8 | 9 | 349 | 910 | <5 |
| Age 26-59 | 2,516 | 206 | 384 | 660 | 285 | 7,389 | 9,178 | 10 | 6,235 | 1,692 | 3,317 | 5,049 | 7,897 | 45 | 46 | 320 | 28 | 32 | 1,165 | 3,008 | 8 |
| Age 60+ | 612 | 16 | 419 | 591 | 29 | 1,281 | 1,926 | <5 | 571 | 161 | 322 | 1,705 | 519 | 99 | <5 | 79 | 5 | <5 | 122 | 307 | 0 |
| Gender | | | | | | | | | | | | | | | | | | | | | |
| Females | 1,364 | 93 | 376 | 665 | 134 | 5,130 | 6,405 | <5 | 3,357 | 815 | 1,679 | 4,053 | 2,498 | 56 | 22 | 176 | 17 | 18 | 609 | 1,838 | <5 |
| Males | 2,074 | 132 | 474 | 662 | 236 | 5,032 | 6,512 | 6 | 4,872 | 1,261 | 2,842 | 5,281 | 7,712 | 88 | 35 | 262 | 24 | 24 | 1,010 | 2,333 | 7 |
| Transgender | 22 | <5 | 0 | 7 | <5 | 21 | 49 | 0 | 27 | 20 | 18 | 27 | 14 | 0 | 0 | <5 | 0 | 0 | <5 | 21 | 0 |
| Another Gender Identity | 13 | 0 | <5 | 5 | 0 | 20 | 65 | <5 | 31 | 12 | 11 | 10 | 6 | 0 | 0 | <5 | 0 | <5 | 6 | 16 | 0 |
| Genderqueer | <5 | 0 | <5 | <5 | <5 | <5 | 18 | <5 | 6 | <5 | 6 | <5 | <5 | 0 | 0 | 0 | 0 | 0 | 0 | <5 | 0 |
| Questioning/Unsure | 21 | 0 | 0 | 6 | 0 | 8 | 45 | 0 | 20 | <5 | <5 | 11 | <5 | 0 | 0 | 0 | 0 | 0 | <5 | 7 | 0 |
| Decline to State | 9 | <5 | 7 | 6 | 0 | 13 | 20 | 0 | 14 | <5 | 9 | 17 | 11 | 0 | 0 | <5 | 0 | 0 | 6 | 6 | 0 |
| Race/Ethnicity | | | | | | | | | | | | | | | | | | | | | |
| White | 1,586 | 128 | 457 | 739 | 166 | 3,622 | 4,972 | 9 | 3,658 | 1,063 | 2,203 | 4,766 | 4,031 | 77 | 24 | 215 | 20 | 22 | 746 | 1,637 | <5 |
| Hispanic | 801 | 28 | 187 | 347 | 120 | 2,650 | 4,264 | <5 | 2,521 | 553 | 1,309 | 2,405 | 3,454 | 35 | 25 | 109 | 9 | 15 | 502 | 1,305 | <5 |
| African American | 604 | 45 | 110 | 129 | 54 | 1,041 | 1,540 | 0 | 1,185 | 319 | 588 | 1,153 | 1,938 | 18 | 6 | 62 | 5 | <5 | 217 | 543 | <5 |
| Asian/Pacific Islander | 174 | 14 | 54 | 78 | 17 | 501 | 1,090 | 0 | 316 | 76 | 179 | 513 | 298 | 7 | <5 | 34 | 6 | <5 | 84 | 222 | <5 |
| Native American | 46 | <5 | 9 | 10 | <5 | 59 | 105 | 0 | 84 | 23 | 50 | 69 | 96 | 0 | 0 | 6 | 0 | <5 | 17 | 43 | 0 |
| Other | 78 | 5 | 29 | 26 | 7 | 856 | 647 | 0 | 183 | 38 | 118 | 274 | 248 | <5 | 0 | 14 | <5 | 0 | 52 | 134 | <5 |
| Unknown | 215 | <5 | 13 | 24 | 7 | 1,499 | 496 | <5 | 380 | 44 | 121 | 222 | 182 | <5 | 0 | <5 | 0 | 0 | 18 | 341 | 0 |
| Diagnosis | | | | | | | | | | | | | | | | | | | | | |
| Schizophrenia and Other Psychotic | 2,739 | 179 | 733 | 886 | 257 | 4,120 | 5,922 | 0 | 4,268 | 1,277 | 2,809 | 3,264 | 3,585 | 65 | 54 | 426 | 39 | 39 | 1,178 | 2,559 | 9 |
| Bipolar Disorders | 354 | 29 | 40 | 226 | 59 | 1,602 | 3,058 | <5 | 2,353 | 491 | 1,237 | 1,163 | 1,845 | 18 | <5 | 14 | <5 | <5 | 381 | 785 | 0 |
| Depressive Disorders | 151 | 17 | 14 | 171 | 53 | 2,743 | 2,849 | <5 | 718 | 318 | 358 | 952 | 1,137 | 11 | 0 | <5 | <5 | 0 | 49 | 756 | 0 |
| Stressor and Adjustment Disorders | 13 | <5 | <5 | 14 | 0 | 791 | 364 | <5 | 217 | 7 | 84 | 314 | 891 | <5 | 0 | <5 | 0 | 0 | 8 | 34 | 0 |
| Anxiety Disorders | 9 | <5 | 0 | 11 | 0 | 541 | 281 | <5 | 152 | <5 | 27 | 97 | 450 | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 0 |
| Other/Excluded | 13 | 0 | 67 | 9 | 0 | 363 | 61 | 0 | 116 | <5 | 45 | 230 | 883 | 48 | 0 | 0 | 0 | 0 | 18 | 36 | 0 |
| Invalid/Missing | 225 | 0 | <5 | 36 | 5 | 68 | 579 | 0 | 503 | 16 | 8 | 3,382 | 1,456 | 0 | 0 | 0 | 0 | 0 | <5 | 35 | 0 |
| Dual Diagnosis | 2,600 | 115 | 359 | 521 | 275 | 3,971 | 6,833 | <5 | 6,010 | 1,821 | 3,323 | 3,588 | 7,166 | 37 | 41 | 293 | 24 | 32 | 1,239 | 2,604 | 7 |
| Co-occurring Disorder | 2,839 | 154 | 401 | 745 | 295 | 4,318 | 7,956 | <5 | 6,327 | 1,947 | 3,442 | 3,995 | 7,741 | 40 | 48 | 328 | 28 | 37 | 1,278 | 2,799 | 8 |
| Any Substance Use | 2,858 | 154 | 405 | 763 | 298 | 4,391 | 8,215 | <5 | 6,590 | 1,961 | 3,488 | 4,045 | 7,755 | 40 | 48 | 332 | 28 | 38 | 1,298 | 2,850 | 8 |
| Insurance Status | | | | | | | | | | | | | | | | | | | | | |
| Uninsured/Unknown | 124 | 10 | 36 | 37 | 6 | <5 | 659 | <5 | 1,228 | 69 | 754 | 2,836 | 1,978 | <5 | 0 | 0 | 0 | 0 | 298 | 10 | 0 |
| Medi-Cal Only | 2,010 | 101 | 281 | 521 | 283 | 9,179 | 8,966 | 9 | 5,708 | 1,578 | 2,970 | 4,678 | 7,180 | 58 | 26 | 204 | 16 | 22 | 1,065 | 3,632 | <5 |
| Medi-Cal + Medicare | 639 | 70 | 388 | 489 | 54 | 378 | 1,626 | 0 | 678 | 240 | 394 | 1,155 | 577 | 75 | 20 | 135 | 13 | 8 | 135 | 277 | <5 |
| Medicare Only | 9 | <5 | <5 | 15 | 0 | 0 | 52 | 0 | 24 | 6 | 12 | 21 | 16 | 0 | 0 | 0 | 0 | 0 | <5 | 0 | 0 |
| Private | 722 | 44 | 150 | 291 | 31 | 669 | 1,811 | 0 | 689 | 223 | 438 | 712 | 496 | 9 | 11 | 105 | 12 | 13 | 134 | 306 | <5 |

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient
 PREV: Prevention CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team UO: Urgent Outpatient JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

*PERT does not assign diagnosis.

AOA Behavioral Health Services Fiscal Year 2019-20

| Client Demographics by Service Type | ACT | CM | CM INST | CM STR | CM TRAN | FFS | OP | PREV | UO | CR | CS | PERT* | JAIL | EDG | LTC | LTC INST | LTC RES | RES | IP CNTY | IP FFS | IP ST |
|--|-------|-----|---------|--------|---------|--------|--------|------|-------|-------|-------|-------|--------|-----|-----|----------|---------|-----|---------|--------|-------|
| Clients Receiving Services | 3,504 | 227 | 859 | 1,353 | 374 | 10,228 | 13,114 | 12 | 8,327 | 2,116 | 4,568 | 9,402 | 10,247 | 144 | 57 | 444 | 41 | 43 | 1,636 | 4,225 | 9 |
| (Percent Clients by) Age | | | | | | | | | | | | | | | | | | | | | |
| Age <18-25 | 11% | 2% | 7% | 8% | 16% | 15% | 15% | - | 18% | 12% | 20% | 28% | 18% | 0% | 12% | 10% | 20% | 21% | 21% | 22% | - |
| Age 26-59 | 72% | 91% | 45% | 49% | 76% | 72% | 70% | 83% | 75% | 80% | 73% | 54% | 77% | 31% | 81% | 72% | 68% | 74% | 71% | 71% | 89% |
| Age 60+ | 17% | 7% | 49% | 44% | 8% | 13% | 15% | - | 7% | 8% | 7% | 18% | 5% | 69% | - | 18% | 12% | - | 7% | 7% | 0% |
| Gender | | | | | | | | | | | | | | | | | | | | | |
| Females | 39% | 41% | 44% | 49% | 36% | 50% | 49% | - | 40% | 39% | 37% | 43% | 24% | 39% | 39% | 40% | 41% | 42% | 37% | 44% | - |
| Males | 59% | 58% | 55% | 49% | 63% | 49% | 50% | 50% | 59% | 60% | 62% | 56% | 75% | 61% | 61% | 59% | 59% | 56% | 62% | 55% | 78% |
| Transgender | 1% | - | 0% | 1% | - | <1% | <1% | 0% | <1% | 1% | <1% | <1% | <1% | 0% | 0% | - | 0% | 0% | - | <1% | 0% |
| Another Gender Identity | <1% | 0% | - | <1% | 0% | <1% | <1% | - | <1% | 1% | <1% | <1% | <1% | 0% | 0% | - | 0% | - | <1% | <1% | 0% |
| Genderqueer | - | 0% | - | - | - | - | <1% | - | <1% | - | <1% | - | - | 0% | 0% | 0% | 0% | 0% | 0% | - | 0% |
| Questioning/Unsure | 1% | 0% | 0% | <1% | 0% | <1% | <1% | 0% | <1% | - | - | <1% | - | 0% | 0% | 0% | 0% | 0% | - | <1% | 0% |
| Decline to State | <1% | - | 1% | <1% | 0% | <1% | <1% | 0% | <1% | - | <1% | <1% | <1% | 0% | 0% | - | 0% | 0% | <1% | <1% | 0% |
| Race/Ethnicity | | | | | | | | | | | | | | | | | | | | | |
| White | 45% | 56% | 53% | 55% | 44% | 35% | 38% | 75% | 44% | 50% | 48% | 51% | 39% | 53% | 42% | 48% | 49% | 51% | 46% | 39% | - |
| Hispanic | 23% | 12% | 22% | 26% | 32% | 26% | 33% | - | 30% | 26% | 29% | 26% | 34% | 24% | 44% | 25% | 22% | 35% | 31% | 31% | - |
| African American | 17% | 20% | 13% | 10% | 14% | 10% | 12% | 0% | 14% | 15% | 13% | 12% | 19% | 13% | 11% | 14% | 12% | - | 13% | 13% | - |
| Asian/Pacific Islander | 5% | 6% | 6% | 6% | 5% | 5% | 8% | 0% | 4% | 4% | 4% | 5% | 3% | 5% | - | 8% | 15% | - | 5% | 5% | - |
| Native American | 1% | - | 1% | 1% | - | 1% | 1% | 0% | 1% | 1% | 1% | 1% | 1% | 0% | 0% | 1% | 0% | - | 1% | 1% | 0% |
| Other | 2% | 2% | 3% | 2% | 2% | 8% | 5% | 0% | 2% | 2% | 3% | 3% | 2% | - | 0% | 3% | - | 0% | 3% | 3% | - |
| Unknown | 6% | - | 2% | 2% | 2% | 15% | 4% | - | 5% | 2% | 3% | 2% | 2% | - | 0% | - | 0% | 0% | 1% | 8% | 0% |
| Diagnosis | | | | | | | | | | | | | | | | | | | | | |
| Schizophrenia and Other Psychotic | 84% | 79% | 86% | 67% | 70% | 41% | 47% | 0% | 55% | 61% | 62% | 54% | 41% | 45% | 95% | 96% | 95% | 91% | 72% | 61% | 100% |
| Bipolar Disorders | 11% | 13% | 5% | 17% | 16% | 16% | 24% | - | 30% | 23% | 27% | 19% | 21% | 13% | - | 3% | - | - | 23% | 19% | 0% |
| Depressive Disorders | 5% | 7% | 2% | 13% | 14% | 27% | 23% | - | 9% | 15% | 8% | 16% | 13% | 8% | 0% | - | - | 0% | 3% | 18% | 0% |
| Stressor and Adjustment Disorders | <1% | - | - | 1% | 0% | 8% | 3% | - | 3% | <1% | 2% | 5% | 10% | - | 0% | - | 0% | 0% | <1% | 1% | 0% |
| Anxiety Disorders | <1% | - | 0% | 1% | 0% | 5% | 2% | - | 2% | - | 1% | 2% | 5% | 0% | 0% | 0% | 0% | 0% | 0% | <1% | 0% |
| Other/Excluded | <1% | 0% | 8% | 1% | 0% | 4% | <1% | 0% | 1% | - | 1% | 4% | 10% | 33% | 0% | 0% | 0% | 0% | - | 1% | 0% |
| Invalid/Missing | | | | | | | | | | | | | | | | | | | | | |
| <i>Percentages for Diagnosis exclude Invalid/Missing values.</i> | | | | | | | | | | | | | | | | | | | | | |
| Dual Diagnosis | 74% | 51% | 42% | 39% | 74% | 39% | 52% | - | 72% | 86% | 73% | 38% | 70% | 26% | 72% | 66% | 59% | 74% | 76% | 62% | 78% |
| Co-occurring Disorder | 81% | 68% | 47% | 55% | 79% | 42% | 61% | - | 76% | 92% | 75% | 42% | 76% | 28% | 84% | 74% | 68% | 86% | 78% | 66% | 89% |
| Any Substance Use | 82% | 68% | 47% | 56% | 80% | 43% | 63% | - | 79% | 93% | 76% | 43% | 76% | 28% | 84% | 75% | 68% | 88% | 79% | 67% | 89% |
| Insurance Status | | | | | | | | | | | | | | | | | | | | | |
| Uninsured/Unknown | 4% | 4% | 4% | 3% | 2% | - | 5% | - | 15% | 3% | 17% | 30% | 19% | - | 0% | 0% | 0% | 0% | 18% | <1% | 0% |
| Medi-Cal Only | 57% | 44% | 33% | 39% | 76% | 90% | 68% | 75% | 69% | 75% | 65% | 50% | 70% | 40% | 46% | 46% | 39% | 51% | 65% | 86% | - |
| Medi-Cal + Medicare | 18% | 31% | 45% | 36% | 14% | 4% | 12% | 0% | 8% | 11% | 9% | 12% | 6% | 52% | 35% | 30% | 32% | 19% | 8% | 7% | - |
| Medicare Only | <1% | - | - | 1% | 0% | 0% | <1% | 0% | <1% | <1% | <1% | <1% | <1% | 0% | 0% | 0% | 0% | 0% | - | 0% | 0% |
| Private | 21% | 19% | 17% | 22% | 8% | 7% | 14% | 0% | 8% | 11% | 10% | 8% | 5% | 6% | 19% | 24% | 29% | 30% | 8% | 7% | - |

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient
 PREV: Prevention CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team UO: Urgent Outpatient JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

*PERT does not assign diagnosis.
 -Percentages have been masked to de-identify client data

Adult and Older Adult Behavioral Health Services Fiscal Year 2019-20

| Clients Receiving Assertive Community Treatment Services | | |
|---|----------------|-----|
| | Unique Clients | |
| | 3,504 | |
| Age | Unique Clients | % |
| Age <18-25 | 376 | 11% |
| Age 26-59 | 2,516 | 72% |
| Age 60+ | 612 | 17% |
| Gender | Unique Clients | % |
| Females | 1,364 | 39% |
| Males | 2,074 | 59% |
| Transgender | 22 | 1% |
| Another Gender Identity | 13 | <1% |
| Genderqueer | <5 | - |
| Questioning/Unsure | 21 | 1% |
| Decline to State | 9 | <1% |
| Preferred Language | Unique Clients | % |
| English | 3,136 | 89% |
| Spanish | 104 | 3% |
| Tagalog | 10 | <1% |
| Vietnamese | 19 | 1% |
| Other Asian | 12 | <1% |
| Arabic | 6 | <1% |
| Farsi | <5 | - |
| Other Middle Eastern | <5 | - |
| Other/Unknown | 213 | 6% |
| Race/Ethnicity | Unique Clients | % |
| White | 1,586 | 45% |
| Hispanic | 801 | 23% |
| African American | 604 | 17% |
| Asian/Pacific Islander | 174 | 5% |
| Native American | 46 | 1% |
| Other | 78 | 2% |
| Unknown | 215 | 6% |
| Education Level | Unique Clients | % * |
| High School Diploma/GED | 1,223 | 38% |
| Some College/Vocational Training | 519 | 16% |
| Associates Degree | 304 | 9% |
| Bachelors Degree | 159 | 5% |
| Masters Degree | 33 | 1% |
| Doctoral Degree | <5 | - |
| High School Not Completed | 963 | 30% |
| Unknown/Not Reported | 301 | |

| Diagnosis | Unique Clients | % ** |
|---|----------------|------|
| Schizophrenia and Other Psychotic Disorders | 2,739 | 84% |
| Bipolar Disorders | 354 | 11% |
| Depressive Disorders | 151 | 5% |
| Stressor and Adjustment Disorders | 13 | <1% |
| Anxiety Disorders | 9 | <1% |
| Other/Excluded | 13 | <1% |
| Invalid/Missing | 225 | |
| Substance Use Diagnosis | Unique Clients | % |
| Dual Diagnosis | 2,600 | 74% |
| Co-occurring Disorder | 2,839 | 81% |
| Any Substance Use | 2,858 | 82% |
| Insurance Status | Unique Clients | % |
| Uninsured/Unknown | 124 | 4% |
| Medi-Cal Only | 2,010 | 57% |
| Medi-Cal + Medicare | 639 | 18% |
| Medicare Only | 9 | <1% |
| Private | 722 | 21% |
| Employment Status | Unique Clients | % * |
| Competitive Job | 131 | 4% |
| Seeking Work | 564 | 17% |
| Not in Labor Force | 908 | 28% |
| Not Seeking Work | 1,398 | 43% |
| Resident/Inmate of Institution | 26 | 1% |
| Other | 228 | 7% |
| Unknown | 249 | |
| Living Situation | Unique Clients | % * |
| Lives Independently | 1,998 | 61% |
| Board & Care | 351 | 11% |
| Justice Related | 51 | 2% |
| Homeless | 601 | 18% |
| Institutional | 252 | 8% |
| Other/Unknown | 251 | |

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

Adult and Older Adult Behavioral Health Services Fiscal Year 2019-20

Clients Receiving Case Management Services *** Unique Clients 2,672

| Age | Unique Clients | % |
|----------------------------------|----------------|-----|
| Age <18-25 | 211 | 8% |
| Age 26-59 | 1,464 | 55% |
| Age 60+ | 997 | 37% |
| Gender | Unique Clients | % |
| Females | 1,213 | 45% |
| Males | 1,419 | 53% |
| Transgender | 9 | <1% |
| Another Gender Identity | 6 | <1% |
| Genderqueer | 6 | <1% |
| Questioning/Unsure | 6 | <1% |
| Decline to State | 13 | <1% |
| Preferred Language | Unique Clients | % |
| English | 2,427 | 91% |
| Spanish | 141 | 5% |
| Tagalog | 14 | 1% |
| Vietnamese | 19 | 1% |
| Other Asian | 10 | <1% |
| Arabic | 5 | <1% |
| Farsi | 6 | <1% |
| Other Middle Eastern | 0 | 0% |
| Other/Unknown | 50 | 2% |
| Race/Ethnicity | Unique Clients | % |
| White | 1,413 | 53% |
| Hispanic | 658 | 25% |
| African American | 315 | 12% |
| Asian/Pacific Islander | 149 | 6% |
| Native American | 23 | 1% |
| Other | 66 | 2% |
| Unknown | 48 | 2% |
| Education Level | Unique Clients | % * |
| High School Diploma/GED | 963 | 40% |
| Some College/Vocational Training | 422 | 17% |
| Associates Degree | 249 | 10% |
| Bachelors Degree | 188 | 8% |
| Masters Degree | 51 | 2% |
| Doctoral Degree | 10 | <1% |
| High School Not Completed | 543 | 22% |
| Unknown/Not Reported | 246 | |

| Diagnosis | Unique Clients | % ** |
|---|----------------|------|
| Schizophrenia and Other Psychotic Disorders | 1,935 | 74% |
| Bipolar Disorders | 340 | 13% |
| Depressive Disorders | 250 | 10% |
| Stressor and Adjustment Disorders | 17 | 1% |
| Anxiety Disorders | 12 | <1% |
| Other/Excluded | 74 | 3% |
| Invalid/Missing | 44 | |
| Substance Use Diagnosis | Unique Clients | % |
| Dual Diagnosis | 1,196 | 45% |
| Co-occurring Disorder | 1,500 | 56% |
| Any Substance Use | 1,525 | 57% |
| Insurance Status | Unique Clients | % |
| Uninsured/Unknown | 79 | 3% |
| Medi-Cal Only | 1,133 | 42% |
| Medi-Cal + Medicare | 950 | 36% |
| Medicare Only | 20 | 1% |
| Private | 490 | 18% |
| Employment Status | Unique Clients | % * |
| Competitive Job | 86 | 3% |
| Seeking Work | 278 | 11% |
| Not in Labor Force | 1,027 | 41% |
| Not Seeking Work | 806 | 32% |
| Resident/Inmate of Institution | 15 | 1% |
| Other | 312 | 12% |
| Unknown | 148 | |
| Living Situation | Unique Clients | % * |
| Lives Independently | 1,129 | 44% |
| Board & Care | 480 | 19% |
| Justice Related | 15 | 1% |
| Homeless | 231 | 9% |
| Institutional | 735 | 28% |
| Other/Unknown | 82 | |

* Percentages exclude Unknown values.

** Percentages exclude Invalid/Missing values.

*** All sub-categories of Case Management are combined. Clients may receive services from more than one category of Case Management.

Adult and Older Adult Behavioral Health Services Fiscal Year 2019-20

| Clients Receiving Outpatient Services | | |
|--|----------------|-----|
| | Unique Clients | % |
| Age | | |
| Age <18-25 | 2,010 | 15% |
| Age 26-59 | 9,178 | 70% |
| Age 60+ | 1,926 | 15% |
| Gender | | |
| Females | 6,405 | 49% |
| Males | 6,512 | 50% |
| Transgender | 49 | <1% |
| Another Gender Identity | 65 | <1% |
| Genderqueer | 18 | <1% |
| Questioning/Unsure | 45 | <1% |
| Decline to State | 20 | <1% |
| Preferred Language | | |
| English | 10,560 | 81% |
| Spanish | 1,013 | 8% |
| Tagalog | 53 | <1% |
| Vietnamese | 226 | 2% |
| Other Asian | 174 | 1% |
| Arabic | 417 | 3% |
| Farsi | 70 | 1% |
| Other Middle Eastern | <5 | - |
| Other/Unknown | 599 | 5% |
| Race/Ethnicity | | |
| White | 4,972 | 38% |
| Hispanic | 4,264 | 33% |
| African American | 1,540 | 12% |
| Asian/Pacific Islander | 1,090 | 8% |
| Native American | 105 | 1% |
| Other | 647 | 5% |
| Unknown | 496 | 4% |
| Education Level | | |
| High School Diploma/GED | 4,496 | 37% |
| Some College/Vocational Training | 2,124 | 17% |
| Associates Degree | 1,348 | 11% |
| Bachelors Degree | 871 | 7% |
| Masters Degree | 189 | 2% |
| Doctoral Degree | 33 | <1% |
| High School Not Completed | 3,084 | 25% |
| Unknown/Not Reported | 969 | |

| Diagnosis | | |
|---|----------------|------|
| | Unique Clients | % ** |
| Schizophrenia and Other Psychotic Disorders | 5,922 | 47% |
| Bipolar Disorders | 3,058 | 24% |
| Depressive Disorders | 2,849 | 23% |
| Stressor and Adjustment Disorders | 364 | 3% |
| Anxiety Disorders | 281 | 2% |
| Other/Excluded | 61 | <1% |
| Invalid/Missing | 579 | |
| Substance Use Diagnosis | | |
| Dual Diagnosis | 6,833 | 52% |
| Co-occurring Disorder | 7,956 | 61% |
| Any Substance Use | 8,215 | 63% |
| Insurance Status | | |
| Uninsured/Unknown | 659 | 5% |
| Medi-Cal Only | 8,966 | 68% |
| Medi-Cal + Medicare | 1,626 | 12% |
| Medicare Only | 52 | <1% |
| Private | 1,811 | 14% |
| Employment Status | | |
| Competitive Job | 1,620 | 13% |
| Seeking Work | 2,635 | 22% |
| Not in Labor Force | 2,117 | 18% |
| Not Seeking Work | 3,603 | 30% |
| Resident/Inmate of Institution | 113 | 1% |
| Other | 1,953 | 16% |
| Unknown | 1,073 | |
| Living Situation | | |
| Lives Independently | 9,645 | 78% |
| Board & Care | 753 | 6% |
| Justice Related | 50 | <1% |
| Homeless | 1,786 | 15% |
| Institutional | 70 | 1% |
| Other/Unknown | 810 | |

*Percentages exclude Unknown values.
 **Percentages exclude Invalid/Missing values.
 -Percentages have been masked to de-identify client data

Adult and Older Adult Behavioral Health Services Fiscal Year 2019-20

Clients Receiving Crisis Residential Services Unique Clients
2,116

| Age | Unique Clients | % |
|------------|----------------|-----|
| Age <18-25 | 263 | 12% |
| Age 26-59 | 1,692 | 80% |
| Age 60+ | 161 | 8% |

| Gender | Unique Clients | % |
|-------------------------|----------------|-----|
| Females | 815 | 39% |
| Males | 1,261 | 60% |
| Transgender | 20 | 1% |
| Another Gender Identity | 12 | 1% |
| Genderqueer | <5 | - |
| Questioning/Unsure | <5 | - |
| Decline to State | <5 | - |

| Preferred Language | Unique Clients | % |
|---------------------------|----------------|-----|
| English | 2,009 | 95% |
| Spanish | 78 | 4% |
| Tagalog | 5 | <1% |
| Vietnamese | <5 | - |
| Other Asian | <5 | - |
| Arabic | <5 | - |
| Farsi | 0 | 0% |
| Other Middle Eastern | 0 | 0% |
| Other/Unknown | 15 | 1% |

| Race/Ethnicity | Unique Clients | % |
|------------------------|----------------|-----|
| White | 1,063 | 50% |
| Hispanic | 553 | 26% |
| African American | 319 | 15% |
| Asian/Pacific Islander | 76 | 4% |
| Native American | 23 | 1% |
| Other | 38 | 2% |
| Unknown | 44 | 2% |

| Education Level | Unique Clients | % * |
|----------------------------------|----------------|-----|
| High School Diploma/GED | 810 | 40% |
| Some College/Vocational Training | 380 | 19% |
| Associates Degree | 210 | 10% |
| Bachelors Degree | 128 | 6% |
| Masters Degree | 32 | 2% |
| Doctoral Degree | 5 | <1% |
| High School Not Completed | 466 | 23% |
| Unknown/Not Reported | 85 | |

| Diagnosis | Unique Clients | % ** |
|---|----------------|------|
| Schizophrenia and Other Psychotic Disorders | 1,277 | 61% |
| Bipolar Disorders | 491 | 23% |
| Depressive Disorders | 318 | 15% |
| Stressor and Adjustment Disorders | 7 | <1% |
| Anxiety Disorders | <5 | - |
| Other/Excluded | <5 | - |
| Invalid/Missing | 16 | |

| Substance Use Diagnosis | Unique Clients | % |
|--------------------------------|----------------|-----|
| Dual Diagnosis | 1,821 | 86% |
| Co-occurring Disorder | 1,947 | 92% |
| Any Substance Use | 1,961 | 93% |

| Insurance Status | Unique Clients | % |
|-------------------------|----------------|-----|
| Uninsured/Unknown | 69 | 3% |
| Medi-Cal Only | 1,578 | 75% |
| Medi-Cal + Medicare | 240 | 11% |
| Medicare Only | 6 | <1% |
| Private | 223 | 11% |

| Employment Status | Unique Clients | % * |
|--------------------------------|----------------|-----|
| Competitive Job | 104 | 5% |
| Seeking Work | 599 | 30% |
| Not in Labor Force | 456 | 23% |
| Not Seeking Work | 684 | 34% |
| Resident/Inmate of Institution | 6 | <1% |
| Other | 159 | 8% |
| Unknown | 108 | |

| Living Situation | Unique Clients | % * |
|-------------------------|----------------|-----|
| Lives Independently | 690 | 36% |
| Board & Care | 213 | 11% |
| Justice Related | <5 | - |
| Homeless | 985 | 51% |
| Institutional | 49 | 3% |
| Other/Unknown | 176 | |

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

Adult and Older Adult Behavioral Health Services Fiscal Year 2019-20

Clients Receiving Inpatient - County Services Unique Clients 1,636

| Age | Unique Clients | % |
|------------|----------------|-----|
| Age <18-25 | 349 | 21% |
| Age 26-59 | 1,165 | 71% |
| Age 60+ | 122 | 7% |

| Gender | Unique Clients | % |
|-------------------------|----------------|-----|
| Females | 609 | 37% |
| Males | 1,010 | 62% |
| Transgender | <5 | - |
| Another Gender Identity | 6 | <1% |
| Genderqueer | 0 | 0% |
| Questioning/Unsure | <5 | - |
| Decline to State | 6 | <1% |

| Preferred Language | Unique Clients | % |
|---------------------------|----------------|-----|
| English | 1,496 | 91% |
| Spanish | 99 | 6% |
| Tagalog | <5 | - |
| Vietnamese | 6 | <1% |
| Other Asian | 5 | <1% |
| Arabic | 9 | 1% |
| Farsi | <5 | - |
| Other Middle Eastern | <5 | - |
| Other/Unknown | 15 | 1% |

| Race/Ethnicity | Unique Clients | % |
|------------------------|----------------|-----|
| White | 746 | 46% |
| Hispanic | 502 | 31% |
| African American | 217 | 13% |
| Asian/Pacific Islander | 84 | 5% |
| Native American | 17 | 1% |
| Other | 52 | 3% |
| Unknown | 18 | 1% |

| Education Level | Unique Clients | % * |
|----------------------------------|----------------|-----|
| High School Diploma/GED | 582 | 42% |
| Some College/Vocational Training | 204 | 15% |
| Associates Degree | 125 | 9% |
| Bachelors Degree | 125 | 9% |
| Masters Degree | 27 | 2% |
| Doctoral Degree | 8 | 1% |
| High School Not Completed | 311 | 23% |
| Unknown/Not Reported | 254 | |

| Diagnosis | Unique Clients | % ** |
|---|----------------|------|
| Schizophrenia and Other Psychotic Disorders | 1,178 | 72% |
| Bipolar Disorders | 381 | 23% |
| Depressive Disorders | 49 | 3% |
| Stressor and Adjustment Disorders | 8 | <1% |
| Anxiety Disorders | 0 | 0% |
| Other/Excluded | 18 | 1% |
| Invalid/Missing | <5 | |

| Substance Use Diagnosis | Unique Clients | % |
|--------------------------------|----------------|-----|
| Dual Diagnosis | 1,239 | 76% |
| Co-occurring Disorder | 1,278 | 78% |
| Any Substance Use | 1,298 | 79% |

| Insurance Status | Unique Clients | % |
|-------------------------|----------------|-----|
| Uninsured/Unknown | 298 | 18% |
| Medi-Cal Only | 1,065 | 65% |
| Medi-Cal + Medicare | 135 | 8% |
| Medicare Only | <5 | - |
| Private | 134 | 8% |

| Employment Status | Unique Clients | % * |
|--------------------------------|----------------|-----|
| Competitive Job | 177 | 12% |
| Seeking Work | 255 | 17% |
| Not in Labor Force | 642 | 42% |
| Not Seeking Work | 346 | 23% |
| Resident/Inmate of Institution | <5 | - |
| Other | 98 | 6% |
| Unknown | 114 | |

| Living Situation | Unique Clients | % * |
|-------------------------|----------------|-----|
| Lives Independently | 908 | 57% |
| Board & Care | 70 | 4% |
| Justice Related | 12 | 1% |
| Homeless | 486 | 30% |
| Institutional | 119 | 7% |
| Other/Unknown | 41 | |

*Percentages exclude Unknown values.
 **Percentages exclude Invalid/Missing values.
 Percentages have been masked to de-identify client data

Adult and Older Adult Behavioral Health Services Fiscal Year 2019-20

Clients Receiving Inpatient - FFS Services Unique Clients 4,225

| Age | Unique Clients | % |
|----------------------------------|----------------|-----|
| Age <18-25 | 910 | 22% |
| Age 26-59 | 3,008 | 71% |
| Age 60+ | 307 | 7% |
| Gender | Unique Clients | % |
| Females | 1,838 | 44% |
| Males | 2,333 | 55% |
| Transgender | 21 | <1% |
| Another Gender Identity | 16 | <1% |
| Genderqueer | <5 | - |
| Questioning/Unsure | 7 | <1% |
| Decline to State | 6 | <1% |
| Preferred Language | Unique Clients | % |
| English | 3,797 | 90% |
| Spanish | 225 | 5% |
| Tagalog | 16 | <1% |
| Vietnamese | 17 | <1% |
| Other Asian | 20 | <1% |
| Arabic | 11 | <1% |
| Farsi | 6 | <1% |
| Other Middle Eastern | 0 | 0% |
| Other/Unknown | 133 | 3% |
| Race/Ethnicity | Unique Clients | % |
| White | 1,637 | 39% |
| Hispanic | 1,305 | 31% |
| African American | 543 | 13% |
| Asian/Pacific Islander | 222 | 5% |
| Native American | 43 | 1% |
| Other | 134 | 3% |
| Unknown | 341 | 8% |
| Education Level | Unique Clients | % * |
| High School Diploma/GED | 1,353 | 41% |
| Some College/Vocational Training | 554 | 17% |
| Associates Degree | 270 | 8% |
| Bachelors Degree | 187 | 6% |
| Masters Degree | 52 | 2% |
| Doctoral Degree | 12 | <1% |
| High School Not Completed | 908 | 27% |
| Unknown/Not Reported | 889 | |

| Diagnosis | Unique Clients | % ** |
|---|----------------|------|
| Schizophrenia and Other Psychotic Disorders | 2,559 | 61% |
| Bipolar Disorders | 785 | 19% |
| Depressive Disorders | 756 | 18% |
| Stressor and Adjustment Disorders | 34 | 1% |
| Anxiety Disorders | 20 | <1% |
| Other/Excluded | 36 | 1% |
| Invalid/Missing | 35 | |
| Substance Use Diagnosis | Unique Clients | % |
| Dual Diagnosis | 2,604 | 62% |
| Co-occurring Disorder | 2,799 | 66% |
| Any Substance Use | 2,850 | 67% |
| Insurance Status | Unique Clients | % |
| Uninsured/Unknown | 10 | <1% |
| Medi-Cal Only | 3,632 | 86% |
| Medi-Cal + Medicare | 277 | 7% |
| Medicare Only | 0 | 0% |
| Private | 306 | 7% |
| Employment Status | Unique Clients | % * |
| Competitive Job | 357 | 10% |
| Seeking Work | 784 | 21% |
| Not in Labor Force | 1,088 | 29% |
| Not Seeking Work | 1,102 | 30% |
| Resident/Inmate of Institution | 26 | 1% |
| Other | 349 | 9% |
| Unknown | 519 | |
| Living Situation | Unique Clients | % * |
| Lives Independently | 2,504 | 63% |
| Board & Care | 283 | 7% |
| Justice Related | 8 | <1% |
| Homeless | 972 | 25% |
| Institutional | 199 | 5% |
| Other/Unknown | 259 | |

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

Transition Age Youth (TAY) Behavioral Health Services Fiscal Year 2019-20

| TAY (<18-25) Clients Receiving Services | | |
|---|----------------|-----|
| | Unique Clients | |
| | 8,020 | |
| Age | Unique Clients | % |
| Age < 18 | 1,587 | 20% |
| Age 18-21 | 2,768 | 35% |
| Age 22-25 | 3,665 | 46% |
| Gender | Unique Clients | % |
| Females | 3,319 | 41% |
| Males | 4,536 | 57% |
| Transgender | 40 | <1% |
| Another Gender Identity | 55 | 1% |
| Genderqueer | 15 | <1% |
| Questioning/Unsure | 36 | <1% |
| Decline to State | 19 | <1% |
| Preferred Language | Unique Clients | % |
| English | 7,126 | 89% |
| Spanish | 489 | 6% |
| Tagalog | 10 | <1% |
| Vietnamese | 5 | <1% |
| Other Asian | 16 | <1% |
| Arabic | 26 | <1% |
| Farsi | 8 | <1% |
| Other Middle Eastern | 0 | 0% |
| Other/Unknown | 340 | 4% |
| Race/Ethnicity | Unique Clients | % |
| White | 2,400 | 30% |
| Hispanic | 3,414 | 43% |
| African American | 1,038 | 13% |
| Asian/Pacific Islander | 403 | 5% |
| Native American | 46 | 1% |
| Other | 256 | 3% |
| Unknown | 463 | 6% |
| Education Level | Unique Clients | % * |
| High School Diploma/GED | 2,324 | 37% |
| Some College/Vocational Training | 730 | 11% |
| Associates Degree | 297 | 5% |
| Bachelors Degree | 89 | 1% |
| Masters Degree | 7 | <1% |
| Doctoral Degree | <5 | - |
| High School Not Completed | 2,911 | 46% |
| Unknown/Not Reported | 1,660 | |

| Diagnosis | Unique Clients | % ** |
|---|----------------|------|
| Schizophrenia and Other Psychotic Disorders | 1,851 | 28% |
| Bipolar Disorders | 1,615 | 25% |
| Depressive Disorders | 1,705 | 26% |
| Stressor and Adjustment Disorders | 615 | 9% |
| Anxiety Disorders | 317 | 5% |
| Other/Excluded | 433 | 7% |
| Invalid/Missing | 1,484 | |
| Substance Use Diagnosis | Unique Clients | % |
| Dual Diagnosis | 2,942 | 37% |
| Co-occurring Disorder | 3,486 | 43% |
| Any Substance Use | 3,601 | 45% |
| Insurance Status | Unique Clients | % |
| Uninsured/Unknown | 1,745 | 22% |
| Medi-Cal Only | 5,371 | 67% |
| Medi-Cal + Medicare | 87 | 1% |
| Medicare Only | 0 | 0% |
| Private | 817 | 10% |
| Employment Status | Unique Clients | % * |
| Competitive Job | 1,101 | 16% |
| Seeking Work | 1,071 | 15% |
| Not in Labor Force | 879 | 12% |
| Not Seeking Work | 927 | 13% |
| Resident/Inmate of Institution | 453 | 6% |
| Other | 2,653 | 37% |
| Unknown | 936 | |
| Living Situation | Unique Clients | % * |
| Lives Independently | 5,836 | 79% |
| Board & Care | 330 | 4% |
| Justice Related | 566 | 8% |
| Homeless | 619 | 8% |
| Institutional | 72 | 1% |
| Other/Unknown | 597 | |

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

TAY Behavioral Health Services Fiscal Year 2019-20

TAY BHS Services Provided

| Outpatient Services | Total Visits | Total Clients | Percent Users | Mean Visits Among Users |
|---------------------------------|---------------------|----------------------|----------------------|------------------------------------|
| ACT | 18,547 | 376 | 5% | 49.3 |
| Case Management | 138 | 5 | <1% | 27.6 |
| Case Management - Institutional | 884 | 56 | 1% | 15.8 |
| Case Management - Strengths | 1,418 | 102 | 1% | 13.9 |
| Case Management - Transitional | 350 | 60 | 1% | 5.8 |
| Fee for Service | 13,451 | 1,558 | 19% | 8.6 |
| Outpatient | 25,919 | 2,010 | 25% | 12.9 |
| Prevention | 5 | <5 | - | 5.0 |

| Emergency/Crisis Services | Total Visits | Total Clients | Percent Users | Mean Visits Among Users |
|----------------------------------|---------------------|----------------------|----------------------|------------------------------------|
| Urgent Outpatient | 2,446 | 1,521 | 19% | 1.6 |
| Crisis Stabilization | 1,381 | 929 | 12% | 1.5 |
| PERT | 3,373 | 2,648 | 33% | 1.3 |

| | Total Days | Total Clients | Percent Users | Mean Days Among Users |
|--------------------|-------------------|----------------------|----------------------|----------------------------------|
| Crisis Residential | 3,144 | 263 | 3% | 12.0 |

| Forensic Services | Total Visits | Total Clients | Percent Users | Mean Visits Among Users |
|--------------------------|---------------------|----------------------|----------------------|------------------------------------|
| Jail | 8,339 | 1,831 | 23% | 4.6 |

| 24 Hour Services | Total Days | Total Clients | Percent Users | Mean Days Among Users |
|-------------------------|-------------------|----------------------|----------------------|----------------------------------|
| Edgemoor | 0 | 0 | 0% | 0.0 |
| Long Term Care | 1,203 | 7 | <1% | 171.9 |
| LTC - Institutional | 8,259 | 45 | 1% | 183.5 |
| LTC - Residential | 1,918 | 8 | <1% | 239.8 |
| Residential | 1,079 | 9 | <1% | 119.9 |

| Inpatient Services | Total Admissions | Total Clients | Percent Users | Mean Admissions Among Users |
|---------------------------|-------------------------|----------------------|----------------------|--|
| Inpatient - County | 402 | 349 | 4% | 1.2 |
| Inpatient - FFS | 1,328 | 910 | 11% | 1.5 |
| State Hospital | <5 | <5 | - | 1.0 |

-Percentages have been masked to de-identify client data

TAY Behavioral Health Services Fiscal Year 2019-20

| Client Demographics by Service Type | ACT | CM | CM INST | CM STR | CM TRAN | FFS | OP | PREV | UO | CR | CS | PERT* | JAIL | EDG | LTC | LTC INST | LTC RES | RES | IP CNTY | IP FFS | IP ST |
|-------------------------------------|-----|----|---------|--------|---------|-------|-------|------|-------|-----|-----|-------|-------|-----|-----|----------|---------|-----|---------|--------|-------|
| Clients Receiving Services | 376 | 5 | 56 | 102 | 60 | 1,558 | 2,010 | <5 | 1,521 | 263 | 929 | 2,648 | 1,831 | 0 | 7 | 45 | 8 | 9 | 349 | 910 | <5 |
| (Clients by) Age | | | | | | | | | | | | | | | | | | | | | |
| Age < 18 | 7 | 0 | 0 | <5 | 0 | 0 | 195 | - | 17 | <5 | 12 | 1,375 | 19 | 0 | 0 | 0 | 0 | 0 | <5 | 21 | - |
| Age 18-21 | 110 | 0 | 20 | 35 | 22 | 725 | 764 | - | 614 | 108 | 410 | 596 | 622 | 0 | <5 | 12 | <5 | 0 | 132 | 417 | - |
| Age 22-25 | 259 | 5 | 36 | 63 | 38 | 833 | 1,051 | - | 890 | 153 | 507 | 677 | 1,190 | 0 | 5 | 33 | 7 | 9 | 213 | 472 | - |
| Gender | | | | | | | | | | | | | | | | | | | | | |
| Females | 137 | <5 | 20 | 53 | 23 | 759 | 910 | - | 636 | 109 | 367 | 1,152 | 419 | 0 | <5 | 17 | <5 | <5 | 127 | 411 | - |
| Males | 225 | <5 | 35 | 45 | 35 | 770 | 1,002 | - | 851 | 137 | 547 | 1,458 | 1,398 | 0 | <5 | 28 | 5 | <5 | 216 | 472 | - |
| Transgender | 6 | 0 | 0 | <5 | <5 | 11 | 21 | - | 8 | 8 | 6 | 13 | 7 | 0 | 0 | 0 | 0 | 0 | <5 | 11 | - |
| Another Gender Identity | <5 | 0 | <5 | <5 | 0 | 9 | 39 | - | 14 | 6 | <5 | 6 | <5 | 0 | 0 | 0 | 0 | <5 | <5 | 8 | - |
| Genderqueer | 0 | 0 | 0 | 0 | <5 | <5 | 12 | - | <5 | <5 | <5 | <5 | 0 | 0 | 0 | 0 | 0 | 0 | <5 | <5 | - |
| Questioning/Unsure | <5 | 0 | 0 | 0 | 0 | 5 | 21 | - | 5 | <5 | <5 | 8 | <5 | 0 | 0 | 0 | 0 | 0 | <5 | 5 | - |
| Decline to State | <5 | 0 | 0 | 0 | 0 | <5 | 5 | - | <5 | 0 | <5 | 10 | <5 | 0 | 0 | 0 | 0 | 0 | <5 | <5 | - |
| Race/Ethnicity | | | | | | | | | | | | | | | | | | | | | |
| White | 105 | <5 | 16 | 20 | 16 | 437 | 460 | - | 476 | 97 | 318 | 990 | 459 | 0 | <5 | 12 | <5 | 5 | 106 | 215 | - |
| Hispanic | 159 | <5 | 27 | 59 | 32 | 618 | 1,048 | - | 668 | 99 | 401 | 1,014 | 860 | 0 | <5 | 23 | <5 | <5 | 165 | 408 | - |
| African American | 58 | 0 | 7 | 11 | <5 | 146 | 242 | - | 206 | 42 | 109 | 317 | 364 | 0 | <5 | 5 | <5 | 0 | 45 | 92 | - |
| Asian/Pacific Islander | 19 | <5 | <5 | <5 | <5 | 70 | 120 | - | 68 | 10 | 42 | 155 | 55 | 0 | <5 | <5 | <5 | 0 | 16 | 42 | - |
| Native American | 6 | 0 | 0 | 0 | <5 | 8 | 10 | - | 9 | <5 | 6 | 13 | 13 | 0 | 0 | <5 | 0 | 0 | 0 | 8 | - |
| Other | 12 | 0 | <5 | 6 | 0 | 80 | 48 | - | 31 | 7 | 23 | 95 | 51 | 0 | 0 | <5 | 0 | 0 | 9 | 41 | - |
| Unknown | 17 | 0 | 0 | <5 | <5 | 199 | 82 | - | 63 | 5 | 30 | 64 | 29 | 0 | 0 | 0 | 0 | 0 | 8 | 104 | - |
| Diagnosis | | | | | | | | | | | | | | | | | | | | | |
| Schizophrenia and Other Psychotic | 266 | <5 | 48 | 53 | 36 | 521 | 836 | - | 592 | 147 | 420 | 436 | 400 | 0 | 5 | 41 | 8 | 8 | 230 | 424 | - |
| Bipolar Disorders | 70 | <5 | 7 | 28 | 9 | 322 | 477 | - | 561 | 65 | 338 | 344 | 363 | 0 | <5 | <5 | 0 | <5 | 105 | 213 | - |
| Depressive Disorders | 22 | 0 | <5 | 11 | 14 | 450 | 467 | - | 180 | 48 | 134 | 470 | 250 | 0 | 0 | <5 | 0 | 0 | 14 | 237 | - |
| Stressor and Adjustment Disorders | <5 | 0 | 0 | 5 | 0 | 85 | 62 | - | 54 | 0 | 24 | 205 | 231 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | - |
| Anxiety Disorders | 0 | 0 | 0 | <5 | 0 | 101 | 66 | - | 40 | <5 | 10 | 39 | 85 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | - |
| Other/Excluded | <5 | 0 | 0 | <5 | 0 | 70 | 16 | - | 13 | 0 | <5 | 125 | 223 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | - |
| Invalid/Missing | 14 | 0 | 0 | <5 | <5 | 9 | 86 | - | 81 | <5 | 0 | 1,029 | 279 | 0 | 0 | 0 | 0 | 0 | 0 | 11 | - |
| Dual Diagnosis | 271 | <5 | 37 | 57 | 34 | 538 | 929 | - | 1,000 | 199 | 564 | 540 | 1,153 | 0 | <5 | 32 | 6 | 5 | 257 | 441 | - |
| Co-occurring Disorder | 302 | <5 | 41 | 61 | 38 | 604 | 1,125 | - | 1,059 | 217 | 604 | 727 | 1,271 | 0 | 5 | 35 | 6 | 7 | 270 | 490 | - |
| Any Substance Use | 305 | <5 | 41 | 66 | 39 | 618 | 1,190 | - | 1,119 | 221 | 613 | 733 | 1,272 | 0 | 5 | 36 | 6 | 7 | 274 | 505 | - |
| Insurance Status | | | | | | | | | | | | | | | | | | | | | |
| Uninsured/Unknown | 13 | 0 | 0 | 0 | <5 | <5 | 155 | - | 299 | 10 | 190 | 942 | 447 | 0 | 0 | 0 | 0 | 0 | 72 | <5 | - |
| Medi-Cal Only | 254 | <5 | 45 | 78 | 54 | 1,332 | 1,579 | - | 1,054 | 208 | 616 | 1,473 | 1,189 | 0 | 5 | 36 | 5 | 5 | 245 | 807 | - |
| Medi-Cal + Medicare | 17 | <5 | <5 | 8 | <5 | 13 | 36 | - | 18 | 6 | 9 | 22 | 14 | 0 | 0 | <5 | <5 | <5 | <5 | <5 | - |
| Medicare Only | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - |
| Private | 92 | 0 | 10 | 16 | <5 | 212 | 240 | - | 150 | 39 | 114 | 211 | 181 | 0 | <5 | 7 | <5 | <5 | 28 | 96 | - |

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient
 PREV: Prevention CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team UO: Urgent Outpatient JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

*PERT does not assign diagnosis.
 -Percentages have been masked to de-identify client data

TAY Behavioral Health Services Fiscal Year 2019-20

| Client Demographics by Service Type | ACT | CM | CM INST | CM STR | CM TRAN | FFS | OP | PREV | UO | CR | CS | PERT* | JAIL | EDG | LTC | LTC INST | LTC RES | RES | IP CNTY | IP FFS | IP ST |
|--|-----|------|---------|--------|---------|-------|-------|------|-------|-----|-----|-------|-------|-----|-----|----------|---------|------|---------|--------|-------|
| Clients Receiving Services | 376 | 5 | 56 | 102 | 60 | 1,558 | 2,010 | <5 | 1,521 | 263 | 929 | 2,648 | 1,831 | 0 | 7 | 45 | 8 | 9 | 349 | 910 | <5 |
| (Percent Clients by) Age | | | | | | | | | | | | | | | | | | | | | |
| Age < 18 | 2% | 0% | 0% | - | 0% | 0% | 10% | - | 1% | - | 1% | 52% | 1% | 0% | 0% | 0% | 0% | 0% | - | 2% | - |
| Age 18-21 | 29% | 0% | 36% | 34% | 37% | 47% | 38% | - | 40% | 41% | 44% | 23% | 34% | 0% | - | 27% | - | 0% | 38% | 46% | - |
| Age 22-25 | 69% | 100% | 64% | 62% | 63% | 53% | 52% | - | 59% | 58% | 55% | 26% | 65% | 0% | 71% | 73% | 88% | 100% | 61% | 52% | - |
| Gender | | | | | | | | | | | | | | | | | | | | | |
| Females | 36% | - | 36% | 52% | 38% | 49% | 45% | - | 42% | 41% | 40% | 44% | 23% | 0% | - | 38% | - | - | 36% | 45% | - |
| Males | 60% | - | 63% | 44% | 58% | 49% | 50% | - | 56% | 52% | 59% | 55% | 76% | 0% | - | 62% | 63% | - | 62% | 52% | - |
| Transgender | 2% | 0% | 0% | - | - | 1% | 1% | - | 1% | 3% | 1% | <1% | <1% | 0% | 0% | 0% | 0% | 0% | - | 1% | - |
| Another Gender Identity | - | 0% | - | - | 0% | 1% | 2% | - | 1% | 2% | - | <1% | - | 0% | 0% | 0% | 0% | - | - | 1% | - |
| Genderqueer | 0% | 0% | 0% | 0% | - | - | 1% | - | - | - | - | - | 0% | 0% | 0% | 0% | 0% | 0% | 0% | - | - |
| Questioning/Unsure | - | 0% | 0% | 0% | 0% | <1% | 1% | - | <1% | - | - | <1% | - | 0% | 0% | 0% | 0% | 0% | - | 1% | - |
| Decline to State | - | 0% | 0% | 0% | 0% | - | <1% | - | - | 0% | - | <1% | - | 0% | 0% | 0% | 0% | 0% | - | - | - |
| Race/Ethnicity | | | | | | | | | | | | | | | | | | | | | |
| White | 28% | - | 29% | 20% | 27% | 28% | 23% | - | 31% | 37% | 34% | 37% | 25% | 0% | - | 27% | - | 56% | 30% | 24% | - |
| Hispanic | 42% | - | 48% | 58% | 53% | 40% | 52% | - | 44% | 38% | 43% | 38% | 47% | 0% | - | 51% | - | - | 47% | 45% | - |
| African American | 15% | 0% | 13% | 11% | - | 9% | 12% | - | 14% | 16% | 12% | 12% | 20% | 0% | - | 11% | - | 0% | 13% | 10% | - |
| Asian/Pacific Islander | 5% | - | - | - | - | 4% | 6% | - | 4% | 4% | 5% | 6% | 3% | 0% | - | - | - | 0% | 5% | 5% | - |
| Native American | 2% | 0% | 0% | 0% | - | 1% | <1% | - | 1% | - | 1% | <1% | 1% | 0% | 0% | - | 0% | 0% | 0% | 1% | - |
| Other | 3% | 0% | - | 6% | 0% | 5% | 2% | - | 2% | 3% | 2% | 4% | 3% | 0% | 0% | - | 0% | 0% | 3% | 5% | - |
| Unknown | 5% | 0% | 0% | - | - | 13% | 4% | - | 4% | 2% | 3% | 2% | 2% | 0% | 0% | 0% | 0% | 0% | 2% | 11% | - |
| Diagnosis | | | | | | | | | | | | | | | | | | | | | |
| Schizophrenia and Other Psychotic | 73% | - | 86% | 53% | 61% | 34% | 43% | - | 41% | 56% | 45% | 27% | 26% | 0% | 71% | 91% | 100% | 89% | 66% | 47% | - |
| Bipolar Disorders | 19% | - | 13% | 28% | 15% | 21% | 25% | - | 39% | 25% | 36% | 21% | 23% | 0% | - | - | 0% | - | 30% | 24% | - |
| Depressive Disorders | 6% | 0% | - | 11% | 24% | 29% | 24% | - | 13% | 18% | 14% | 29% | 16% | 0% | 0% | - | 0% | 0% | 4% | 26% | - |
| Stressor and Adjustment Disorders | - | 0% | 0% | 5% | 0% | 5% | 3% | - | 4% | 0% | 3% | 13% | 15% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | - |
| Anxiety Disorders | 0% | 0% | 0% | - | 0% | 7% | 3% | - | 3% | - | 1% | 2% | 5% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | - |
| Other/Excluded | - | 0% | 0% | - | 0% | 5% | 1% | - | 1% | 0% | - | 8% | 14% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | - |
| Invalid/Missing | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| <i>Percentages for Diagnosis exclude Invalid/Missing values.</i> | | | | | | | | | | | | | | | | | | | | | |
| Dual Diagnosis | 72% | - | 66% | 56% | 57% | 35% | 46% | - | 66% | 76% | 61% | 20% | 63% | 0% | - | 71% | 75% | 56% | 74% | 48% | - |
| Co-occurring Disorder | 80% | - | 73% | 60% | 63% | 39% | 56% | - | 70% | 83% | 65% | 27% | 69% | 0% | 71% | 78% | 75% | 78% | 77% | 54% | - |
| Any Substance Use | 81% | - | 73% | 65% | 65% | 40% | 59% | - | 74% | 84% | 66% | 28% | 69% | 0% | 71% | 80% | 75% | 78% | 79% | 55% | - |
| Insurance Status | | | | | | | | | | | | | | | | | | | | | |
| Uninsured/Unknown | 3% | 0% | 0% | 0% | - | - | 8% | - | 20% | 4% | 20% | 36% | 24% | 0% | 0% | 0% | 0% | 0% | 21% | - | - |
| Medi-Cal Only | 68% | - | 80% | 76% | 90% | 85% | 79% | - | 69% | 79% | 66% | 56% | 65% | 0% | 71% | 80% | 63% | 56% | 70% | 89% | - |
| Medi-Cal + Medicare | 5% | - | - | 8% | - | 1% | 2% | - | 1% | 2% | 1% | 1% | 1% | 0% | 0% | - | - | - | - | - | - |
| Medicare Only | 0% | 0% | 0% | 0% | 0% | 0% | 0% | - | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | - |
| Private | 24% | 0% | 18% | 16% | - | 14% | 12% | - | 10% | 15% | 12% | 8% | 10% | 0% | - | 16% | - | - | 8% | 11% | - |

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient
 PREV: Prevention CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team UO: Urgent Outpatient JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

*PERT does not assign diagnosis.
 -Percentages have been masked to de-identify client data

Older Adult (OA) Behavioral Health Services Fiscal Year 2019-20

OA (60+) Clients Receiving Services Unique Clients 6,578

| Age | Unique Clients | % |
|-----------|----------------|-----|
| Age 60-69 | 4,767 | 72% |
| Age 70-79 | 1,268 | 19% |
| Age 80+ | 543 | 8% |

| Gender | Unique Clients | % |
|-------------------------|----------------|-----|
| Females | 3,435 | 52% |
| Males | 3,118 | 47% |
| Transgender | 5 | <1% |
| Another Gender Identity | 0 | 0% |
| Genderqueer | <5 | - |
| Questioning/Unsure | 11 | <1% |
| Decline to State | 7 | <1% |

| Preferred Language | Unique Clients | % |
|----------------------|----------------|-----|
| English | 5,076 | 77% |
| Spanish | 450 | 7% |
| Tagalog | 37 | 1% |
| Vietnamese | 137 | 2% |
| Other Asian | 106 | 2% |
| Arabic | 260 | 4% |
| Farsi | 42 | 1% |
| Other Middle Eastern | 0 | 0% |
| Other/Unknown | 470 | 7% |

| Race/Ethnicity | Unique Clients | % |
|------------------------|----------------|-----|
| White | 3,504 | 53% |
| Hispanic | 977 | 15% |
| African American | 706 | 11% |
| Asian/Pacific Islander | 456 | 7% |
| Native American | 43 | 1% |
| Other | 405 | 6% |
| Unknown | 487 | 7% |

| Education Level | Unique Clients | % * |
|----------------------------------|----------------|-----|
| High School Diploma/GED | 1,509 | 33% |
| Some College/Vocational Training | 710 | 16% |
| Associates Degree | 604 | 13% |
| Bachelors Degree | 436 | 10% |
| Masters Degree | 152 | 3% |
| Doctoral Degree | 45 | 1% |
| High School Not Completed | 1,108 | 24% |
| Unknown/Not Reported | 2,014 | |

| Diagnosis | Unique Clients | % ** |
|---|----------------|------|
| Schizophrenia and Other Psychotic Disorders | 2,449 | 47% |
| Bipolar Disorders | 888 | 17% |
| Depressive Disorders | 1,363 | 26% |
| Stressor and Adjustment Disorders | 251 | 5% |
| Anxiety Disorders | 104 | 2% |
| Other/Excluded | 197 | 4% |
| Invalid/Missing | 1,326 | |

| Substance Use Diagnosis | Unique Clients | % |
|-------------------------|----------------|-----|
| Dual Diagnosis | 1,900 | 29% |
| Co-occurring Disorder | 2,298 | 35% |
| Any Substance Use | 2,346 | 36% |

| Insurance Status | Unique Clients | % |
|---------------------|----------------|-----|
| Uninsured/Unknown | 1,120 | 17% |
| Medi-Cal Only | 2,220 | 34% |
| Medi-Cal + Medicare | 2,179 | 33% |
| Medicare Only | 70 | 1% |
| Private | 989 | 15% |

| Employment Status | Unique Clients | % * |
|--------------------------------|----------------|-----|
| Competitive Job | 229 | 4% |
| Seeking Work | 326 | 6% |
| Not in Labor Force | 2,068 | 36% |
| Not Seeking Work | 1,415 | 25% |
| Resident/Inmate of Institution | 86 | 1% |
| Other | 1,629 | 28% |
| Unknown | 825 | |

| Living Situation | Unique Clients | % * |
|---------------------|----------------|-----|
| Lives Independently | 4,084 | 68% |
| Board & Care | 376 | 6% |
| Justice Related | 116 | 2% |
| Homeless | 639 | 11% |
| Institutional | 766 | 13% |
| Other/Unknown | 597 | |

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

OA Behavioral Health Services Fiscal Year 2019-20

OA BHS Services Provided

| Outpatient Services | Total Visits | Total Clients | Percent Users | Mean Visits Among Users |
|---------------------------------|---------------------|----------------------|----------------------|------------------------------------|
| ACT | 28,211 | 612 | 9% | 46.1 |
| Case Management | 292 | 16 | <1% | 18.3 |
| Case Management - Institutional | 8,162 | 419 | 6% | 19.5 |
| Case Management - Strengths | 11,199 | 591 | 9% | 18.9 |
| Case Management - Transitional | 213 | 29 | <1% | 7.3 |
| Fee for Service | 8,931 | 1,281 | 19% | 7.0 |
| Outpatient | 19,688 | 1,926 | 29% | 10.2 |
| Prevention | 13 | <5 | - | 13.0 |

| Emergency/Crisis Services | Total Visits | Total Clients | Percent Users | Mean Visits Among Users |
|----------------------------------|---------------------|----------------------|----------------------|------------------------------------|
| Urgent Outpatient | 921 | 571 | 9% | 1.6 |
| Crisis Stabilization | 494 | 322 | 5% | 1.5 |
| PERT | 2,129 | 1,705 | 26% | 1.2 |

| | Total Days | Total Clients | Percent Users | Mean Days Among Users |
|--------------------|-------------------|----------------------|----------------------|----------------------------------|
| Crisis Residential | 2,261 | 161 | 2% | 14.0 |

| Forensic Services | Total Visits | Total Clients | Percent Users | Mean Visits Among Users |
|--------------------------|---------------------|----------------------|----------------------|------------------------------------|
| Jail | 2,462 | 519 | 8% | 4.7 |

| 24 Hour Services | Total Days | Total Clients | Percent Users | Mean Days Among Users |
|-------------------------|-------------------|----------------------|----------------------|----------------------------------|
| Edgemoor | 30,131 | 99 | 2% | 304.4 |
| Long Term Care | 842 | <5 | - | 210.5 |
| LTC - Institutional | 16,546 | 79 | 1% | 209.4 |
| LTC - Residential | 1,032 | 5 | <1% | 206.4 |
| Residential | 120 | <5 | - | 60.0 |

| Inpatient Services | Total Admissions | Total Clients | Percent Users | Mean Admissions Among Users |
|---------------------------|-------------------------|----------------------|----------------------|--|
| Inpatient - County | 135 | 122 | 2% | 1.1 |
| Inpatient - FFS | 507 | 307 | 5% | 1.7 |
| State Hospital | 0 | 0 | 0% | 0.0 |

-Percentages have been masked to de-identify client data

OA Behavioral Health Services Fiscal Year 2019-20

| Client Demographics by Service Type | ACT | CM | CM INST | CM STR | CM TRAN | FFS | OP | PREV | UO | CR | CS | PERT* | JAIL | EDG | LTC | LTC INST | LTC RES | RES | IP CNTY | IP FFS | IP ST |
|-------------------------------------|-----|----|---------|--------|---------|-------|-------|------|-----|-----|-----|-------|------|-----|-----|----------|---------|-----|---------|--------|-------|
| Clients Receiving Services | 612 | 16 | 419 | 591 | 29 | 1,281 | 1,926 | <5 | 571 | 161 | 322 | 1,705 | 519 | 99 | <5 | 79 | 5 | <5 | 122 | 307 | 0 |
| (Clients by) Age | | | | | | | | | | | | | | | | | | | | | |
| Age 60-69 | 509 | 16 | 217 | 401 | 25 | 1,163 | 1,567 | - | 477 | 149 | 269 | 911 | 451 | 59 | - | 71 | 5 | - | 92 | 264 | 0 |
| Age 70-79 | 96 | 0 | 139 | 162 | <5 | 82 | 315 | - | 78 | 12 | 46 | 440 | 62 | 29 | - | 5 | 0 | - | 26 | 33 | 0 |
| Age 80+ | 7 | 0 | 63 | 28 | 0 | 36 | 44 | - | 16 | 0 | 7 | 354 | 6 | 11 | - | <5 | 0 | - | <5 | 10 | 0 |
| Gender | | | | | | | | | | | | | | | | | | | | | |
| Females | 286 | 5 | 210 | 328 | 10 | 676 | 1,164 | - | 241 | 77 | 124 | 906 | 110 | 40 | - | 33 | <5 | - | 55 | 145 | 0 |
| Males | 319 | 11 | 207 | 255 | 19 | 603 | 755 | - | 328 | 82 | 197 | 796 | 409 | 59 | - | 46 | <5 | - | 67 | 161 | 0 |
| Transgender | <5 | 0 | 0 | 0 | 0 | <5 | <5 | - | <5 | <5 | <5 | <5 | 0 | 0 | - | 0 | 0 | - | 0 | <5 | 0 |
| Another Gender Identity | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 |
| Genderqueer | 0 | 0 | <5 | <5 | 0 | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 |
| Questioning/Unsure | 5 | 0 | 0 | <5 | 0 | 0 | <5 | - | 0 | 0 | 0 | <5 | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 |
| Decline to State | <5 | 0 | <5 | <5 | 0 | <5 | <5 | - | <5 | 0 | 0 | <5 | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 |
| Race/Ethnicity | | | | | | | | | | | | | | | | | | | | | |
| White | 347 | 7 | 260 | 423 | 18 | 439 | 881 | - | 331 | 105 | 215 | 1,158 | 280 | 55 | - | 54 | <5 | - | 78 | 162 | 0 |
| Hispanic | 71 | <5 | 65 | 51 | <5 | 192 | 376 | - | 91 | 20 | 45 | 193 | 90 | 24 | - | 10 | 0 | - | 19 | 51 | 0 |
| African American | 111 | 7 | 49 | 64 | 5 | 126 | 185 | - | 86 | 28 | 34 | 170 | 103 | 11 | - | 8 | 0 | - | 12 | 44 | 0 |
| Asian/Pacific Islander | 20 | 0 | 21 | 28 | <5 | 81 | 236 | - | 15 | 5 | 10 | 84 | 15 | 5 | - | <5 | <5 | - | 7 | 17 | 0 |
| Native American | 8 | 0 | 5 | <5 | 0 | 6 | 15 | - | 10 | <5 | 5 | 9 | 9 | 0 | - | <5 | 0 | - | <5 | <5 | 0 |
| Other | 7 | 0 | 12 | 8 | <5 | 178 | 161 | - | 13 | <5 | 7 | 43 | 10 | <5 | - | <5 | 0 | - | <5 | 10 | 0 |
| Unknown | 48 | 0 | 7 | 14 | 0 | 259 | 72 | - | 25 | 0 | 6 | 48 | 12 | <5 | - | 0 | 0 | - | 0 | 20 | 0 |
| Diagnosis | | | | | | | | | | | | | | | | | | | | | |
| Schizophrenia and Other Psychotic | 426 | 14 | 325 | 377 | 15 | 489 | 695 | - | 322 | 85 | 202 | 379 | 205 | 51 | - | 75 | 5 | - | 92 | 202 | 0 |
| Bipolar Disorders | 64 | <5 | 21 | 90 | 5 | 136 | 411 | - | 123 | 38 | 65 | 116 | 89 | 12 | - | <5 | 0 | - | 15 | 36 | 0 |
| Depressive Disorders | 66 | <5 | 9 | 86 | 7 | 412 | 633 | - | 45 | 38 | 26 | 126 | 57 | 7 | - | 0 | 0 | - | <5 | 60 | 0 |
| Stressor and Adjustment Disorders | 5 | 0 | <5 | 0 | 0 | 152 | 30 | - | 8 | 0 | 5 | 26 | 38 | <5 | - | 0 | 0 | - | <5 | <5 | 0 |
| Anxiety Disorders | 0 | 0 | 0 | <5 | 0 | 53 | 28 | - | 5 | 0 | <5 | 6 | 15 | 0 | - | 0 | 0 | - | 0 | 0 | 0 |
| Other/Excluded | <5 | 0 | 61 | 6 | 0 | 29 | 6 | - | 21 | 0 | 16 | 24 | 40 | 27 | - | 0 | 0 | - | 9 | <5 | 0 |
| Invalid/Missing | 49 | 0 | <5 | 29 | <5 | 10 | 123 | - | 47 | 0 | 5 | 1,028 | 75 | 0 | - | 0 | 0 | - | <5 | <5 | 0 |
| Dual Diagnosis | 368 | 7 | 95 | 162 | 16 | 340 | 629 | - | 328 | 126 | 177 | 343 | 313 | 26 | - | 37 | <5 | - | 62 | 160 | 0 |
| Co-occurring Disorder | 427 | 9 | 106 | 284 | 17 | 369 | 800 | - | 351 | 142 | 191 | 382 | 339 | 28 | - | 45 | <5 | - | 68 | 178 | 0 |
| Any Substance Use | 431 | 9 | 107 | 287 | 17 | 373 | 827 | - | 371 | 145 | 194 | 389 | 340 | 28 | - | 46 | <5 | - | 69 | 182 | 0 |
| Insurance Status | | | | | | | | | | | | | | | | | | | | | |
| Uninsured/Unknown | 24 | 0 | 25 | 27 | <5 | 0 | 84 | - | 87 | 7 | 53 | 795 | 131 | <5 | - | 0 | 0 | - | 26 | 0 | 0 |
| Medi-Cal Only | 188 | 6 | 56 | 79 | 11 | 1,071 | 658 | - | 213 | 75 | 126 | 236 | 217 | 29 | - | 18 | <5 | - | 47 | 178 | 0 |
| Medi-Cal + Medicare | 222 | 6 | 264 | 311 | 12 | 164 | 628 | - | 168 | 47 | 95 | 549 | 143 | 61 | - | 32 | <5 | - | 35 | 102 | 0 |
| Medicare Only | <5 | <5 | <5 | 14 | 0 | 0 | 28 | - | 11 | <5 | 6 | 12 | 5 | 0 | - | 0 | 0 | - | <5 | 0 | 0 |
| Private | 174 | <5 | 71 | 160 | <5 | 46 | 528 | - | 92 | 29 | 42 | 113 | 23 | 8 | - | 29 | <5 | - | 12 | 27 | 0 |

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient
 PREV: Prevention CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team UO: Urgent Outpatient JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

*PERT does not assign diagnosis.
 -Percentages have been masked to de-identify client data

OA Behavioral Health Services Fiscal Year 2019-20

| Client Demographics by Service Type | ACT | CM | CM INST | CM STR | CM TRAN | FFS | OP | PREV | UO | CR | CS | PERT* | JAIL | EDG | LTC | LTC INST | LTC RES | RES | IP CNTY | IP FFS | IP ST |
|--|-----|------|---------|--------|---------|-------|-------|------|-----|-----|-----|-------|------|-----|-----|----------|---------|-----|---------|--------|-------|
| Clients Receiving Services | 612 | 16 | 419 | 591 | 29 | 1,281 | 1,926 | <5 | 571 | 161 | 322 | 1,705 | 519 | 99 | <5 | 79 | 5 | <5 | 122 | 307 | 0 |
| (Percent Clients by) Age | | | | | | | | | | | | | | | | | | | | | |
| Age 60-69 | 83% | 100% | 52% | 68% | 86% | 91% | 81% | - | 84% | 93% | 84% | 53% | 87% | 60% | - | 90% | 100% | - | 75% | 86% | 0% |
| Age 70-79 | 16% | 0% | 33% | 27% | - | 6% | 16% | - | 14% | 7% | 14% | 26% | 12% | 29% | - | 6% | 0% | - | 21% | 11% | 0% |
| Age 80+ | 1% | 0% | 15% | 5% | 0% | 3% | 2% | - | 3% | 0% | 2% | 21% | 1% | 11% | - | - | 0% | - | - | 3% | 0% |
| Gender | | | | | | | | | | | | | | | | | | | | | |
| Females | 47% | 31% | 50% | 55% | 34% | 53% | 60% | - | 42% | 48% | 39% | 53% | 21% | 40% | - | 42% | - | - | 45% | 47% | 0% |
| Males | 52% | 69% | 49% | 43% | 66% | 47% | 39% | - | 57% | 51% | 61% | 47% | 79% | 60% | - | 58% | - | - | 55% | 52% | 0% |
| Transgender | - | 0% | 0% | 0% | 0% | - | - | - | - | - | - | - | 0% | 0% | - | 0% | 0% | - | 0% | - | 0% |
| Another Gender Identity | 0% | 0% | 0% | 0% | 0% | 0% | 0% | - | 0% | 0% | 0% | 0% | 0% | 0% | - | 0% | 0% | - | 0% | 0% | 0% |
| Genderqueer | 0% | 0% | - | - | 0% | 0% | 0% | - | 0% | 0% | 0% | 0% | 0% | 0% | - | 0% | 0% | - | 0% | 0% | 0% |
| Questioning/Unsure | 1% | 0% | 0% | - | 0% | 0% | - | - | 0% | 0% | 0% | - | 0% | 0% | - | 0% | 0% | - | 0% | 0% | 0% |
| Decline to State | - | 0% | - | - | 0% | - | - | - | - | 0% | 0% | - | 0% | 0% | - | 0% | 0% | - | 0% | 0% | 0% |
| Race/Ethnicity | | | | | | | | | | | | | | | | | | | | | |
| White | 57% | 44% | 62% | 72% | 62% | 34% | 46% | - | 58% | 65% | 67% | 68% | 54% | 56% | - | 68% | - | - | 64% | 53% | 0% |
| Hispanic | 12% | - | 16% | 9% | - | 15% | 20% | - | 16% | 12% | 14% | 11% | 17% | 24% | - | 13% | 0% | - | 16% | 17% | 0% |
| African American | 18% | 44% | 12% | 11% | 17% | 10% | 10% | - | 15% | 17% | 11% | 10% | 20% | 11% | - | 10% | 0% | - | 10% | 14% | 0% |
| Asian/Pacific Islander | 3% | 0% | 5% | 5% | - | 6% | 12% | - | 3% | 3% | 3% | 5% | 3% | 5% | - | - | - | - | 6% | 6% | 0% |
| Native American | 1% | 0% | 1% | - | 0% | <1% | 1% | - | 2% | - | 2% | 1% | 2% | 0% | - | - | 0% | - | - | - | 0% |
| Other | 1% | 0% | 3% | 1% | - | 14% | 8% | - | 2% | - | 2% | 3% | 2% | - | - | - | 0% | - | - | 3% | 0% |
| Unknown | 8% | 0% | 2% | 2% | 0% | 20% | 4% | - | 4% | 0% | 2% | 3% | 2% | - | - | 0% | 0% | - | 0% | 7% | 0% |
| Diagnosis | | | | | | | | | | | | | | | | | | | | | |
| Schizophrenia and Other Psychotic | 76% | 88% | 78% | 67% | 56% | 38% | 39% | - | 61% | 53% | 64% | 56% | 46% | 52% | - | 95% | 100% | - | 76% | 66% | 0% |
| Bipolar Disorders | 11% | - | 5% | 16% | 19% | 11% | 23% | - | 23% | 24% | 21% | 17% | 20% | 12% | - | - | 0% | - | 12% | 12% | 0% |
| Depressive Disorders | 12% | - | 2% | 15% | 26% | 32% | 35% | - | 9% | 24% | 8% | 19% | 13% | 7% | - | 0% | 0% | - | 8% | - | 20% |
| Stressor and Adjustment Disorders | 1% | 0% | - | 0% | 0% | 12% | 2% | - | 2% | 0% | 2% | 4% | 9% | - | - | 0% | 0% | - | - | - | 0% |
| Anxiety Disorders | 0% | 0% | 0% | - | 0% | 4% | 2% | - | 1% | 0% | - | 1% | 3% | 0% | - | 0% | 0% | - | 0% | 0% | 0% |
| Other/Excluded | - | 0% | 15% | 1% | 0% | 2% | <1% | - | 4% | 0% | 5% | 4% | 9% | 27% | - | 0% | 0% | - | 7% | - | 0% |
| Invalid/Missing | | | | | | | | | | | | | | | | | | | | | |
| <i>Percentages for Diagnosis exclude Invalid/Missing values.</i> | | | | | | | | | | | | | | | | | | | | | |
| Dual Diagnosis | 60% | 44% | 23% | 27% | 55% | 27% | 33% | - | 57% | 78% | 55% | 20% | 60% | 26% | - | 47% | - | - | - | 52% | 0% |
| Co-occurring Disorder | 70% | 56% | 25% | 48% | 59% | 29% | 42% | - | 61% | 88% | 59% | 22% | 65% | 28% | - | 57% | - | - | - | 58% | 0% |
| Any Substance Use | 70% | 56% | 26% | 49% | 59% | 29% | 43% | - | 65% | 90% | 60% | 23% | 66% | 28% | - | 58% | - | - | - | 59% | 0% |
| Insurance Status | | | | | | | | | | | | | | | | | | | | | |
| Uninsured/Unknown | 4% | 0% | 6% | 5% | - | 0% | 4% | - | 15% | 4% | 16% | 47% | 25% | - | - | 0% | 0% | - | 21% | 0% | 0% |
| Medi-Cal Only | 31% | 38% | 13% | 13% | 38% | 84% | 34% | - | 37% | 47% | 39% | 14% | 42% | 29% | - | 23% | - | - | 39% | 58% | 0% |
| Medi-Cal + Medicare | 36% | 38% | 63% | 53% | 41% | 13% | 33% | - | 29% | 29% | 30% | 32% | 28% | 62% | - | 41% | - | - | 29% | 33% | 0% |
| Medicare Only | - | - | - | 2% | 0% | 0% | 1% | - | 2% | - | 2% | 1% | 1% | 0% | - | 0% | 0% | - | - | 0% | 0% |
| Private | 28% | - | 17% | 27% | - | 4% | 27% | - | 16% | 18% | 13% | 7% | 4% | 8% | - | 37% | - | - | 10% | 9% | 0% |

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient
 PREV: Prevention CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team UO: Urgent Outpatient JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

*PERT does not assign diagnosis.
 -Percentages have been masked to de-identify client data