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## Challenges and Opportunities to Facilitate Team Effectiveness in Pediatric Depression Screening

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### Background

- As of 2016, the US Preventative Services Task Force recommends screening for major depressive disorder in adolescents 12-18 years of age and specifies that screening should be implemented alongside procedures that can support appropriate diagnosis, treatment and follow-up.<sup>1</sup>
- Multiple hospital systems have implemented depression protocols in response to the growing prevalence of pediatric depression.<sup>2</sup> However, there is a lack of evidence of effective follow-up for patients that screen positive.<sup>3</sup>
- The purpose of the parent study is to refine and test a team-based strategy to improve the implementation of depression screening within pediatric healthcare settings.<sup>4</sup>



• This work reports qualitative findings from the perspectives of staff across multiple units regarding determinants of pediatric depression screening.

## Methods

- Eight focus groups with 37 staff members from four medical units at Rady Children's Hospital San Diego (RCHSD) were conducted between 7/26/2024 to 3/31/2025.
- Semi-structured interviews were used to elucidate communication pathways and identify team-based challenges (see Figure 1) and potential solutions to implementing the existing depression screening protocol at RCHSD.<sup>5</sup>
- Focus groups were recorded and transcribed, then analyzed using rapid qualitative analysis.<sup>6,7</sup>

#### Communication & Coordination

Shared Mental Models

## Results

- Seven common themes related to challenges in depression screening were identified across units.
- These themes included challenges in Patient Health Questionnaire (PHQ) screener administration, unclear roles of social workers versus medical team members in triage and assessment and limited access to behavioral health services following referral.
- Communication pathways generated by the research team identified that challenges occurred within three stages of the depression care cascade: screening, assessment, and disposition planning.



#### Challenges with Behavioral Health Services Administering to Neurodivergent Patients Care Follow-Up **Referral & Coordination** Privacy to Complete the PHQ Siloing of Roles: "We just have some providers that are just **Privacy for Completing the PHQ: Follow-Up After Discharge:** really nervous about mental health and "I do hear the medical assistants, they'll make "How do we follow up on that? Maybe it's don't have the training or the comments sometimes that the parent was something that's preventable, but we don't comfortability... that can be challenging if hovering over them or the parent was answering know because I don't think we have anyone we have more acute cases, to then have to the questions... so I really don't think they are who closes the loop on that... If we assigned go do an evaluation when that technically given full privacy." it to someone, I am sure it would get done." doesn't even meet criteria for us to see." - Social Worker - Nurse Nurse Practitioner Conclusions Acknowledgements Findings highlight a need for team-based strategies at three specific stages of the Funding: National Institute of depression screening process: screening, assessment and disposition planning.

- In particular, the siloing of behavioral health and medical team member roles across all stages presented challenges to effective depression screening.
- The siloing of roles and other challenges listed in Figure 1 indicate an opportunity to identify a team-based intervention that could clarify outcomes, team member roles and responsibilities, and expectations for communication and other
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#### processes within the depression care cascade.

#### These findings will guide the design of a team-based implementation strategy, which will be evaluated in a forthcoming pilot trial.<sup>3</sup>